

**2022 PLQ National Day Campaign
Terms & Conditions**

1) **LENDLEASE PLUS MEMBERS EXCLUSIVE Celebrate Singapore's 57th birthday!**

1 Aug – 31 Aug 2022 (both dates inclusive)

- a) Lendlease Plus members are eligible to earn an additional 5,700 Plus\$ with a min. nett spend of \$57 within 2 same-day combined receipts at Paya Lebar Quarter. Nett spend refers to the final payment amount of purchase after all discounts, points redemptions and retailer vouchers/ gift cards redemption.
- b) Lendlease Plus Members can clock their spends by uploading receipts via the Lendlease Plus mobile app. Plus\$ will be credited to their wallet in-app upon approval of qualifying receipts within 2 working days.
- c) Redemptions must be made on the same day as spend and is limited to one (1) redemption per Lendlease Plus Member per day, regardless of total amount spent.
- d) Limited to the first 10,000 redemptions throughout the campaign period on a first-come-first-served basis.
- e) Receipts can only be submitted once via Lendlease Plus mobile app or PLQ Mall L4 Concierge desk. Duplicated receipts will strictly be rejected.
- f) All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- g) All promotions are further subject to the General Terms & Conditions as set out below.

General Terms and Conditions

- i. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at the date of participation to qualify for any promotions or redemption events forming part of the Promotion. Paya Lebar Quarter reserves the right to request for proof of age at any time.
- ii. For redemptions at the PLQ Mall L4 Concierge Desk (last redemption at 9.30pm), original same-day receipts must be presented to qualify. Back-dated receipt(s) are not permitted for redemptions.
- iii. Only original receipts are accepted. Credit/debit card slips & NETS transaction slips are not acceptable, unless presented together with corresponding original receipts).
- iv. Nett spend refers to the final payment amount of purchase after all discounts, points redemption and retailer vouchers/gift cards redemption.
- v. Members may only earn Lendlease Plus\$ on purchases above the minimum spend of S\$10 in a single receipt (Plus\$ are awarded based on the nett purchase value after deduction of discounts at all participating retailers), made by the Member at designated stores within the Malls (a "Qualifying Purchase"). For purchases of goods and services made by instalments or any form of Buy Now Pay Later plans, Members may only earn Lendlease Plus\$ (or redeem any Rewards) based on the nett amount actually paid on the same day as reflected in the relevant receipt. Any purchases or transactions made at non-designated stores will be considered "Disqualified Transactions" and no Lendlease Plus\$ will be awarded for such transactions.
- vi. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.
- vii. For instalment payments, deposits and trade-in products, only nett amount paid on the same day of redemption is valid.
- viii. Payment made by rebates from credit cards and other card rebates and/or discounts are not accepted for redemption.
- ix. In meeting the minimum spend requirement, persons are NOT allowed to use prepaid cards, as a form of top-up. Transactions made at pushcarts, event fairs (by non-PLQ retailers), money-changing facilities, top-up card machines or transactions in connection to the car park, purchases of cash cards/ gift vouchers/ gift cards/ memberships/ insurances/ travellers' cheques/ lottery tickets, payment of bills at any PLQ outlet, and purchase of Lendlease Gift Vouchers and tickets from the Concierge Desk are strictly EXCLUDED.
- x. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd ("The Management") reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.
- xi. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
- i. Personal information you provide in registering to participate in the Promotions, or otherwise deal with Paya Lebar Quarter or The Management, may be collected and used for several purposes

including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from Paya Lebar Quarter (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.

- xii. The Management's decision on all matters relating to the Promotion is final, conclusive and binding on all persons. No correspondence will be entertained.
- xiii. Paya Lebar Quarter and The Management make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xiv. The Management and its authorized agencies shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold The Management harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
- xv. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- xvi. In the event of any inconsistency between these Terms and Conditions with any other form of publicity collaterals relating to the Promotion, these Terms and Conditions shall prevail.
- xvii. In the event of dispute, Management's decision shall be final and no correspondence will be entertained.
- xviii. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- xix. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.

Lendlease-Pace Campaign Promotional Vouchers

These terms and conditions (**Voucher Terms**) govern the use and redemption of promotional vouchers and promotional codes (**Voucher Codes**) distributed by Pace for the promotional campaign (**Lendlease-Pace Campaign**) between Pace Enterprise Pte Ltd (**Pace**) and Lendlease Retail Pte Ltd (**Lendlease**) commencing from 1 August 2022 to 31 October 2022 (**Campaign Period**). By using and redeeming the Voucher Codes, you agree to be bound by these Voucher Terms, in addition to the Terms of Service (**TOS**) on the use of the Pace Platform which are incorporated by reference into these Voucher Terms. All capitalised terms used herein shall have the meaning ascribed in the TOS unless otherwise provided. We reserve the right to change these Vouchers Terms at any time and without notice. It shall be your responsibility to review the prevailing Vouchers Terms on the redemption of Voucher Codes before making any Pace Buy transaction.

1. National Day Special (1- 31 August 2022)

1.1. The National Day Special Voucher Code may be redeemed by new and existing Pace Platform users for 28% off the purchase value capped at a total of S\$28 applicable to Pace Buy transactions at participating retail stores in 313@somerset, Jem®, Parkway Parade, and Paya Lebar Quarter (collectively, "**Lendlease Malls**"). The National Day Special Voucher Codes shall be as follows:

1.2.

Lendlease Mall(s)	National Day Special Voucher Code(s)
313@somerset	313LLP28
Jem®	JEMLLP28
Parkway Parade	PARKWAYLLP28
Paya Lebar Quarter	PLQLLP28

1.3. The National Day Special Voucher Code shall be valid for redemption from 1 August 2022 to 31 August 2022 and shall be limited to the first 200 redemptions for each Lendlease mall during this period, on a first-come, first-served basis.

2. Pace User Exclusive (1 August – 31 October 2022)

2.1. The Pace User Exclusive Voucher Code may be redeemed by new and existing Pace Platform users for S\$10 off the purchase value with a minimum spend of S\$40 applicable to Pace Buy transactions at participating retail stores in the Lendlease Malls. The **Pace User Exclusive Voucher Codes** shall be as follows:

Lendlease Mall(s)	Pace User Exclusive Voucher Code(s)		
	1 August 2022 - 31 August 2022	1 September 2022 - 30 September 2022	1 October 2022 - 31 October 2022
313@somerset	313LLPAUG	313LLPSEP	313LLPOCT
Jem®	JEMLLPAUG	JEMLLPSEP	JEMLLPOCT
Parkway Parade	PARKWAYLLPAUG	PARKWAYLLPSEP	PARKWAYLLPOCT
Paya Lebar Quarter	PLQLLPAUG	PLQLLPSEP	PLQLLPOCT

2.2. The Pace User Exclusive Voucher Code shall be valid for redemption during the Campaign Period and shall be limited to the following quantities, on a first-come, first-served basis:

- (a) the first 2,000 redemptions for each Lendlease Mall from 1 to 31 August 2022;

- (b) the first 2,000 redemptions for each Lendlease Mall from 1 to 30 September 2022; and
- (c) the first 2,000 redemptions for each Lendlease Mall from 1 to 31 October 2022.

3. Lendlease Plus x Pace New Sign-Up Promotion

3.1. 5,000 Lendlease Plus\$ Bonus (1 August – 31 October 2022)

- 3.1.1. New members to the Lendlease rewards programme (**Lendlease Plus**) who successfully sign up the with the promo code “LLPPace” (**LLPPace Promo Code**) during the Campaign Period via the Lendlease website (www.lendleaseplus.com/registration) or Lendlease Plus mobile application (**Lendlease Plus App**) shall be entitled to receive a bonus 5,000 Lendlease membership points (**Lendlease Plus\$ Bonus**).
- 3.1.2. The LLPPace Promo Code must be input at the point of registration on the Lendlease website or Lendlease Plus App together with any other information as may be required for registration.
- 3.1.3. Lendlease Plus and the Lendlease Plus\$ Bonus shall be subject to the terms of use which can be found on <https://www.lendleaseplus.com/terms-of-use> (**Terms of Use**) and the management of Lendlease reserves the right to amend or change the Terms of Use at any time and without prior notice. The management of Lendlease reserves the right to make any final decision on any dispute relating to Lendlease Plus and the Lendlease Plus\$ Bonus and no correspondence shall be entertained.
- 3.1.4. The Lendlease Plus\$ Bonus shall be limited to the first 4,000 successful sign-ups to Lendlease Plus during the Campaign Period on a first-come first-served basis.
- 3.1.5. The Lendlease Plus and Lendlease Plus\$ Bonus are awarded, issued, and administered by Lendlease, and Pace shall not be responsible or liable for the same.

3.2. \$10 LLPPace Unique Voucher Code (1 August – 31 October 2022)

- 3.2.1. The first 4,000 new members to Lendlease Plus who successfully sign up the using the LLPPace Promo Code via the Lendlease website (www.lendleaseplus.com/registration) or the Lendlease Plus App during the Campaign Period shall also receive a unique Voucher Code (**LLPPace Unique Voucher Code**) via a unique welcome email upon successful sign up. The LLPPace Unique Voucher Code may be redeemed by new and existing Pace Platform users for S\$10 off the purchase value with a minimum spend of S\$40 applicable to Pace Buy transactions at participating retail stores in Lendlease Malls.
- 3.2.2. The LLPPace Unique Voucher Code shall be valid for redemption during the Campaign Period.

4. Redemption of Vouchers

- 4.1. To redeem the Vouchers, the applicable Voucher Code must be applied at the check-out payment page on the Pace Platform. The total amount payable by the Pace Platform user will be reduced by the value of the Vouchers, with the remaining balance to be split into the number of instalments shown in the Pace Platform.

- 4.2. It is the Pace Platform user's sole responsibility to carefully review the check-out payment page to ensure that Vouchers are applied before proceeding with payment. If the Pace Platform user fails to do so for any reason, (a) Pace and Lendlease shall not be responsible for providing the Pace Platform user the benefit of the Vouchers in any form, and (b) the Pace Platform user shall not hold Pace and Lendlease or the Merchant Member responsible to refund, reverse or otherwise void the Pace Buy transaction.
- 4.3. The Vouchers can only be used once for a single Pace Buy transaction per Pace user. Additional specific conditions may apply for the redemption of the Vouchers (**Specific Conditions**). Pace Platform users can view these Specific Conditions for each individual Voucher in the Pace Platform at *Account > Vouchers* and *Account > Refer and Earn*.
- 4.4. Unless otherwise stated in the Specific Conditions, a Voucher cannot be "stacked" or used in combination with any other Voucher(s), promotion, or discount through the Pace Platform.
- 4.5. There shall be no extension of the validity period for redemption of any Voucher Code.

5. No Refunds, Replacements or Exchange

- 5.1. Under no circumstances will Vouchers be exchangeable, refundable, or substituted for cash, credit, discounts, or any form of goods or services.
- 5.2. If the Pace Platform user's Pace Buy transaction is reversed, refunded, or subject to a Chargeback, whether wholly or partially, and for any reason, Neither Pace nor Lendlease shall be responsible for refunding to the Pace Platform user the Vouchers in any form. For the avoidance of doubt, if the Pace Platform user has redeemed a Voucher for a Pace Buy transaction and such Pace Buy transaction is subsequently reversed, refunded, or subject to a Chargeback, the redeemed Voucher shall not be available for redemption for a different Pace Buy transaction.
- 5.3. Neither Pace nor Lendlease will be responsible for providing the Pace Platform user with any replacement Vouchers, cash, credit, refunds, discounts, or any form of compensation in any instances, including the following:
 - (a) Discontinued or cancelled Vouchers;
 - (b) Vouchers that have been fully redeemed prior to the validity period as provided in the Specific Conditions;
 - (c) Improper use of Vouchers (as we may determine in our sole discretion);
 - (d) The Pace Platform user's omission or failure to apply the Vouchers before completing payment; and
 - (e) Inability to apply or redeem Vouchers due to any technical issues, whether attributable to the Pace Platform or not.

6. Miscellaneous

Pace and Lendlease reserve the right in our sole discretion to cancel, modify, limit, or revoke the use of any Voucher at any time and for any reason. Without prejudice to the generality of the foregoing, examples of such instances would include any suspicious or fraudulent purchasing activity or Voucher use, and the use of Vouchers in bad faith by multiple Pace Accounts or multiple checkouts associated with the same Customer Member or group of Customer Members.