

GSS Campaign: Grab The Deals! (“Promotion”)

Terms & Conditions

1. **LENDLEASE PLUS MEMBER EXCLUSIVE Redeem E-Vouchers with Plus\$ at 97.5% off!**

1 June – 31 July 2022

- 1.1. Lendlease Plus Members are eligible to redeem \$10 retailers’ E-Vouchers on the Lendlease Plus mobile app, “Rewards” section, from 1 June – 31 July 2022.
- 1.2. Retailers’ E-Vouchers will be launched at 12.00pm on 1, 8, 15, 22, 29 June 2022 and 6, 13, 20, 27 July 2022.
- 1.3. All redemptions are available on a first-come, first-served basis and while stocks last.
- 1.4. Retailers E-Vouchers will be released on varying dates, in varying quantities, and usable only at outlets stated in the T&Cs of each E-Voucher. Detailed terms and conditions are stated on respective E-Vouchers.
- 1.5. Redemption is limited to a maximum of three (3) E-Vouchers per member per voucher type throughout the promotion period, unless otherwise stated.
- 1.6. To utilise the E-Voucher(s), members must present the unique QR code on the E-Voucher to the shop staff prior to payment for scanning using the JeriPay terminal.
- 1.7. Limited to usage of maximum of three (3) E-Vouchers per transaction.
- 1.8. All E-Vouchers are valid for use till 31 August 2022. Any requests for extension of validity or refund of the Plus\$ will not be entertained.
- 1.9. All E-Vouchers are strictly non-refundable and non-exchangeable for cash / physical voucher / Lendlease Plus\$ once redeemed on the Lendlease Plus mobile app. Any expired or unutilised value of the E-Vouchers are not eligible for refund.
- 1.10. All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- 1.11. For updates on participating retailers’ operating hours, please refer to respective retailers’ website and/or social media pages.
- 1.12. The Management and participating retailers reserve the right to change or amend the Promotion’s Terms and Conditions at any time without prior notice.
- 1.13. All redemptions are further subject to the General Terms and Conditions as set out below.

2. **Citi Credit Cardmembers Exclusive**

1 June – 31 July 2022

- 2.1. Promotion period is from 1 June – 31 July 2022 (both days inclusive), while stocks last.
- 2.2. Citi Credit Cardmember who charge a minimum nett spend of **\$100**, within maximum of three (3) combined same-day receipts (“Qualifying Spend”) at Paya Lebar Quarter (PLQ), from 1 June – 31 July 2022, are eligible to redeem one (1) \$5 Lendlease voucher.

- 2.3. Nett spend refers to the final payment amount of purchase after all discounts, points redemption, Lendlease vouchers and retailer vouchers / gift cards redemption.
- 2.4. The \$5 Lendlease voucher shall be issued in the form of one (1) piece of \$5 Lendlease E-Voucher to qualifying Lendlease Plus Members or one (1) piece of \$5 Lendlease physical voucher to qualifying shoppers.
- 2.5. The Qualifying Spend is based on up to (3) combined same-day receipts. In meeting the Qualifying Spend, Citi Credit Cardmembers are NOT allowed to use prepaid cards, as a form of top-up. Transactions made at event fairs (by non-PLQ retailers), banks, money-changing facilities, top-up card machines or transactions in connection to the car park, purchase of cash cards / gift vouchers / membership / insurances / travellers' cheques / lottery tickets, payment of bills at any PLQ retailers, and purchase of Lendlease vouchers and SISTIC tickets from the Concierge Desk are strictly EXCLUDED. For instalment payments, deposits, and top up amount for trade-in products, only net amount paid on the same day of redemption is valid.
- 2.6. To receive the \$5 Lendlease voucher, the eligible Citi Credit Cardmember must present up to a maximum of three (3) same-day receipts, Credit Card Charge Slip and corresponding Citibank Credit Card at PLQ Mall L4 Concierge Desk only (Last redemption at 9.30pm).
- 2.7. Redemption must be made on the same day as purchase and is limited to one (1) redemption per Citi Credit Cardmember per day.
- 2.8. The \$5 Lendlease voucher is limited to the first 2,000 Citi Credit Cardmembers only. Redemption is on a first-come, first-served basis and while stocks last.
- 2.9. Vouchers issued cannot be exchanged for other denominations, cash and other gift prizes/ vouchers.
- 2.10. Terms and conditions stated on Lendlease vouchers apply.
- 2.11. Citi Credit Cardmember may contact PLQ Mall at 6955 8800 in the event of any disputes regarding the Promotion.
- 2.12. Citibank and PLQ's decision on all matters relating to the Promotion will be determined at its reasonable discretion and is final and binding on all participants.
- 2.13. Citibank shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties and Citibank shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the products and/or services provided by third parties. All disputes about quality or performance of the products and/or services shall be resolved directly with the third party.
- 2.14. PLQ shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services purchased by the Citi Credit

Cardmember from third parties with the vouchers ("Redeemed Products") and PLQ shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the Redeemed Products. All disputes about quality or performance of the Redeemed Products shall be resolved directly with the third party.

- 2.15. Citibank and PLQ reserve the right, at their reasonable discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time.
- 2.16. "Citibank" refers to Citibank Singapore Limited and "Paya Lebar Quarter" refers to Milano Central Pte Ltd.
- 2.17. All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- 2.18. All redemptions are further subject to the General Terms & Conditions as set out below.

3. **LENDLEASE PLUS MEMBERS EXCLUSIVE** **Weekday Perks**

Monday – Wednesday, 1 June – 27 July 2022 (excluding public holidays)

- 3.1. Lendlease Plus Members are eligible to receive 10,000 Plus\$ with a minimum nett spend of **\$100** at Paya Lebar Quarter, within maximum of three (3) combined same-day receipts, from Monday – Wednesday within 1 June – 27 July 2022, excluding public holidays. Nett spend refers to the final payment amount of purchase after all discounts, points redemptions, and retailer vouchers / gift cards redemption.
- 3.2. Lendlease Plus Members can clock their spends by uploading receipts via the Lendlease Plus mobile app. Plus\$ will be credited to their wallet in-app upon approval of qualifying receipts within 2 working days.
- 3.3. Redemptions must be made on the same day as spend and is limited to one (1) redemption per Lendlease Plus Member per day, regardless of total amount spent.
- 3.4. Limited to first 5,000 redemptions throughout the Promotion period, on a first-come first-served basis or while stocks last.
- 3.5. All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- 3.6. All redemptions are further subject to the General Terms & Conditions as set out below.

4. **LENDLEASE PLUS MEMBERS EXCLUSIVE** **Discover Endless Plus\$ Rewards**

1 June – 31 July 2022

- 4.1. Lendlease Plus Members with minimum nett spend of \$10 in a single same-day receipt in Paya Lebar Quarter, from 1 June – 31 July 2022, are eligible to participate in the lucky draw.
- 4.2. With every receipt of minimum \$10 nett spend at Paya Lebar Quarter, Basic members will be entitled to one (1) chance, and Premium members will be entitled to two (2) chances.
- 4.3. Limited to 150 lucky draw winners at Paya Lebar Quarter throughout the promotion period. Each winner will only be allowed one (1) winning prize of 200,000 Plus\$ (worth \$100 Lendlease voucher) regardless of the number of chances awarded across all Lendlease malls.

- 4.4. Lendlease Plus Members can enter the lucky draw via the Lendlease Plus mobile app. Lucky draw chances will automatically be credited when qualifying receipts are approved.
- 4.5. Staff of Lendlease Retail Pte Ltd, its tenants and their immediate families are strictly prohibited from participating in the lucky draw.
- 4.6. Final tabulation of the lucky draw chances will be carried out on 16 August 2022 and winners will be announced on 19 August 2022 via www.lendleaseplus.com.
- 4.7. Prize will be awarded to the winning member's account in-app wallet by 31 August 2022 and is non-transferrable.
- 4.8. The Management reserves its rights to award any, or all, of the prizes to substitute winners of the lucky draw if the chosen winner(s) has been verified to have committed intentional fraud that may lead to further investigation, suspension and termination of the membership. The Management's decision is final and shall not be obliged to entertain any appeal or request for reconsideration.
- 4.9. Prize accorded is not exchangeable for cash, credit or otherwise. Request for extension of validity of prize will not be entertained.
- 4.10. All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- 4.11. All redemptions are further subject to the General Terms & Conditions as set out below.

5. **LENDLEASE PLUS MEMBERS EXCLUSIVE** Shop & Park With Us

Ongoing – 31 July 2022

- 5.1. Lendlease Plus members are eligible to redeem \$3 Park Plus\$ at PLQ Mall L4 Concierge Desk with a minimum nett spend of \$20 in a single same-day receipt at Paya Lebar Quarter.
- 5.2. Limited to a maximum of one (1) redemption per member per day regardless of total amount spent.
- 5.3. Limited to first 50 redemptions per day on a first-come first-served basis or while stocks last.
- 5.4. Redemption must be made on the same day as purchase and available at the PLQ Mall L4 Concierge Desk from 10am to 10pm (last redemption by 9.30pm) daily, unless otherwise stated.
- 5.5. Redemption of Park Plus\$ is only for Lendlease Plus members who have their corresponding vehicle number and IU number registered in the system.
- 5.6. Park Plus\$ are strictly non-refundable, non-exchangeable & non-transferable once redeemed.
- 5.7. Park Plus\$ are valid for 6 months from the date of redemption and validity period cannot be extended.
- 5.8. Upon exiting, Park Plus\$ will be automatically deducted first. Prevailing parking charges may apply after deduction of Park Plus\$.
- 5.9. It may take up to 15 minutes for your Park Plus\$ to be credited. Please check that the Park Plus\$ are reflected on the Park Plus\$ page on your Lendlease Plus mobile app before driving out.
- 5.10. By participating in this promotion, you agree to be bound by all Terms and Conditions of the Lendlease Plus Programme. Refer to full terms: <https://www.lendleaseplus.com/terms-of-use>.

- 5.11. All other standard terms and conditions of the Lendlease Plus Programme apply.
- 5.12. All redemptions are further subject to the General Terms & Conditions as set out below.

General Terms and Conditions

- i. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at the date of participation to qualify for any promotions or redemption events forming part of the Promotion. Paya Lebar Quarter reserves the right to request for proof of age at any time.
- ii. For redemptions at the PLQ Mall L4 Concierge Desk (last redemption at 9.30pm), original same-day receipts must be presented to qualify. Back-dated receipt(s) are not permitted for redemptions.
- iii. Only original receipts are accepted. Credit/debit card slips & NETS transaction slips are not acceptable, unless presented together with corresponding original receipts).
- iv. Nett spend refers to the final payment amount of purchase after all discounts, points redemption and retailer vouchers/gift cards redemption.
- v. Members may only earn Lendlease Plus\$ on purchases above the minimum spend of S\$10 in a single receipt (Plus\$ are awarded based on the nett purchase value after deduction of discounts at all participating retailers), made by the Member at designated stores within the Malls (a "Qualifying Purchase"). For purchases of goods and services made by instalments or any form of Buy Now Pay Later plans, Members may only earn Lendlease Plus\$ (or redeem any Rewards) based on the nett amount actually paid on the same day as reflected in the relevant receipt. Any purchases or transactions made at non-designated stores will be considered "Disqualified Transactions" and no Lendlease Plus\$ will be awarded for such transactions.
- vi. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.
- vii. For instalment payments, deposits and trade-in products, only nett amount paid on the same day of redemption is valid.
- viii. Payment made by rebates from credit cards and other card rebates and/or discounts are not accepted for redemption.
- ix. In meeting the minimum spend requirement, persons are NOT allowed to use prepaid cards, as a form of top-up. Transactions made at pushcarts, event fairs (by non-PLQ retailers), money-changing facilities, top-up card machines or transactions in connection to the car park, purchases of cash cards/ gift vouchers/ gift cards/ memberships/ insurances/ travellers' cheques/ lottery tickets, payment of bills at any PLQ outlet, and purchase of Lendlease Gift Vouchers and tickets from the Concierge Desk are strictly EXCLUDED.
- x. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd ("The Management") reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The

Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.

- xi. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
 - i. Personal information you provide in registering to participate in the Promotions, or otherwise deal with Paya Lebar Quarter or The Management, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from Paya Lebar Quarter (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.
- xii. The Management's decision on all matters relating to the Promotion is final, conclusive and binding on all persons. No correspondence will be entertained.
- xiii. Paya Lebar Quarter and The Management make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xiv. The Management and its authorized agencies shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold The Management harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
- xv. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- xvi. In the event of any inconsistency between these Terms and Conditions with any other form of publicity collaterals relating to the Promotion, these Terms and Conditions shall prevail.
- xvii. In the event of dispute, Management's decision shall be final and no correspondence will be entertained.
- xviii. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- xix. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.