

**Arts, Rhythm, Rewards (7 July – 13 August 2023)**

**Terms and Conditions**

**1) Weekly Millionaire** *LENDLEASE PLUS MEMBERS EXCLUSIVE*

7 July – 13 August 2023 (both dates inclusive)

- a) The Promotion is organised and promoted by Lendlease Retail Pte. Ltd., as property manager for Milano Central Pte. Ltd.
- b) Lendlease Plus Members with every S\$50 nett spend in a single same-day receipt at Paya Lebar Quarter are eligible to participate in the weekly lucky draw.
- c) With every S\$50 nett spend in a single same-day receipt at Paya Lebar Quarter, members will be entitled to:

Membership Tier	Lucky draw chance(s) awarded
Basic	One (1) chance
Premium	Two (2) chances

- d) Total number of lucky draw chances will be accumulated from nett spend at Paya Lebar Quarter within the qualifying spending period on a weekly basis:

Week	Qualifying Spending Period
Week 1	7 – 13 July 2023
Week 2	14 – 20 July 2023
Week 3	21 - 27 July 2023
Week 4	28 July – 3 August 2023
Week 5	4 - 13 August 2023

- e) There will be no cap to the lucky draw chances awarded.
- f) Limited to one (1) winner per week and five (5) winners throughout the Promotion period at Paya Lebar Quarter. Each winner is only allowed one (1) winning prize of 5,000,000 Plus\$ (worth S\$2,500) regardless of the number of chances awarded across all Lendlease malls.
- g) Lendlease Plus Members can enter the lucky draw via the Lendlease Plus mobile app. Lucky draw chances will automatically be credited when qualifying receipts are approved.
- h) To qualify for the lucky draw, receipts must be submitted on the same day of spend.
- i) Staff of Lendlease Retail, its tenants and their immediate families are strictly prohibited from participating in the lucky draw.
- j) Final tabulation of the lucky draw chances will be carried out based on the weekly schedule below. The lucky draw will be conducted on 20 July, 27 July, 3 August, 10 August and 17 August 2023. Winners will be chosen randomly by a computerised program. Winners will be announced on 25 July, 1 August, 8 August, 15 August and 22 August 2023, or within seven (7) days from the Lucky Draw Date via [lendleaseplus.com](http://lendleaseplus.com).

Spending Period	Lucky Draw Date	Winner Announcement Date
Week 1: 7 – 13 July 2023	20 July 2023	25 July 2023
Week 2: 14 – 20 July 2023	27 July 2023	1 August 2023
Week 3: 21 - 27 July 2023	3 August 2023	8 August 2023
Week 4: 28 July – 3 August 2023	10 August 2023	15 August 2023
Week 5: 4 - 13 August 2023	17 August 2023	22 August 2023

- k) Winners will be notified via Lendlease Plus mobile in-app push notification within seven (7) days from the Lucky Draw Date and announcement post may be checked via [lendleaseplus.com](https://lendleaseplus.com).
- l) Prize will be awarded to the winner's Lendlease Plus mobile in-app wallet within seven (7) days from the Winner Announcement Date and is non-transferrable.
- m) The Management reserves its rights to award any, or all, of the prizes to substitute winners of the Contest if the winner is disqualified due to a termination or suspension of Lendlease Plus Membership. The Management's decision is final and shall not be obliged to entertain any appeal.
- n) Prize accorded is not exchangeable for cash, credit or otherwise. Request for extension of validity of prize will not be entertained.
- o) Any unclaimed prizes from the winner, for any reason whatsoever, will be forfeited.
- p) All redemptions are further subject to the General Terms and Conditions as set out below.

## 2) **Weekday Shopaholics** *LENDLEASE PLUS MEMBERS EXCLUSIVE*

7 July – 11 August 2023 (both dates inclusive)

- a) Lendlease Plus Members are eligible to receive 10,000 Plus\$ with a minimum nett spend of S\$150 at Paya Lebar Quarter, within a maximum of three (3) combined same-day receipts.
- b) Nett spend refers to the final payment amount of purchase after deduction of all discounts, points redemption, membership credits, gift cards, coupons, and vouchers from Lendlease, retailers, or other external partners.
- c) Available from Mondays – Fridays only and limited to one (1) redemption per member per day regardless of total amount spent.
- d) Redemption will not be available on a public holiday (9 August 2023).
- e) Limited to the first 5,000 redemptions throughout the Promotion period, on a first-come, first-served basis or while stocks last.
- f) Members can clock their spends by uploading receipts via the Lendlease Plus mobile app. Plus\$ will be credited to their wallet in-app upon approval of qualifying receipts within two (2) working days.
- g) Redemption must be made on the same day as spend.
- h) All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- i) All redemptions are further subject to the General Terms and Conditions as set out below.

### 3) Shop With Citi Mastercard®

7 July – 13 August 2023 (both dates inclusive)

- a) Citi Mastercard Cardmembers who charge a minimum nett spend of S\$100 (“Qualifying Spend”) at Paya Lebar Quarter, from 7 July – 13 August 2023, are eligible to redeem one (1) S\$5 Lendlease voucher.
- b) **FABULOUS FRIDAY** On Fridays, the first 50 Citi Mastercard Cardmembers who charge a minimum nett spend of S\$100 (“Qualifying Spend”) at Paya Lebar Quarter are eligible to redeem one (1) additional S\$5 Lendlease voucher.
- c) Nett spend refers to the final payment amount of purchase after deduction of all discounts, points redemption, membership credits, gift cards, coupons, and vouchers from Lendlease, retailers, or other external partners.
- d) \$5 Lendlease voucher shall be issued in the form of one (1) piece of \$5 Lendlease E-Voucher to qualifying Lendlease Plus Members or one (1) piece of \$5 physical Lendlease voucher to qualifying shoppers.
- e) The Qualifying Spend is based on up to three (3) combined same-day receipts. In meeting the Qualifying Spend, Citi Mastercard Cardmembers are NOT allowed to use prepaid cards, as a form of top-up. Transactions made at event fairs (by non-Paya Lebar Quarter retailers), pushcarts, banks, money-changing facilities, top-up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers/ membership/ insurances/ travellers’ cheques/ lottery tickets, payment of bills at any Paya Lebar Quarter retailers, and purchase of Lendlease Gift Vouchers and SISTIC tickets from the Concierge Desk are strictly EXCLUDED. For instalment payments, and deposits, only nett amount paid on the same day of redemption is valid. For transactions made via contactless payment e.g. Apple Pay, FavePay, GrabPay etc. that are without official receipts, Citi Mastercard Cardmembers will be required to present Citibank SG app reflecting spending amount of verification prior redemption.
- f) To redeem S\$5 Lendlease voucher, the eligible Citi Mastercard Cardmember must present up to a maximum of three (3) same-day Paya Lebar Quarter receipts, Card Charge slip and corresponding Citi Mastercard at L4 Concierge Desk only (last redemption at 9.30pm).
- g) Redemption must be made on the same day as purchase and is limited to one (1) redemption per Citi Mastercard Cardmember per day.
- h) The S\$5 Lendlease voucher is limited to the first 2,000 Citi Mastercard Cardmember redemptions only on a first-come, first-served basis and while stocks last.
- i) **FABULOUS FRIDAY** Additional S\$5 Lendlease voucher is limited to the first 50 Citi Mastercard Cardmember redemptions per Friday only on a first-come, first-served basis and while stocks last.
- j) Vouchers issued cannot be exchanged for other denominations, cash and other gift prizes/ vouchers.
- k) Terms and Conditions stated on Lendlease vouchers apply.
- l) Citi Mastercard Cardmember may contact Paya Lebar Quarter at 6955 8800 in the event of any disputes regarding the Promotion.
- m) Citibank and Paya Lebar Quarter’s decision on all matters relating to the Promotion will be determined at its reasonable discretion and is final and binding on all participants.
- n) Citibank shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties and Citibank shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the products and/or services provided by third parties. All disputes about quality or performance of the products and/or services shall be resolved directly with the third party.

- o) Paya Lebar Quarter shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services purchased by the Citi Mastercard Cardmember from third parties with the vouchers ("Redeemed Products") and Paya Lebar Quarter shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the Redeemed Products. All disputes about quality or performance of the Redeemed Products shall be resolved directly with the third party.
- p) Citibank and Paya Lebar Quarter reserve the right, at their reasonable discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time.
- q) "Citibank" refers to Citibank Singapore Limited and "Paya Lebar Quarter" refers to Milano Central Pte Ltd.
- r) All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- s) All redemptions are further subject to the General Terms and Conditions as set out below.

**4) Ride With Citi Mastercard®**

1 July – 31 August 2023 (both dates inclusive)

- a) Promotion is valid when booking is made with any Citi Mastercard (excluding Citi Purchasing Card/ Citi Travel Lodge Card/Citi Travel Account).
- b) Citi Mastercard Cardmembers are eligible to enjoy S\$5 off Grab rides to/from Lendlease malls using promo code 'MCL5' when ride payment is charged to Citi Mastercard.
- c) Promo code is only applicable for use on a minimum S\$10 ride to/from Lendlease malls.
- d) Lendlease malls include 313@somerset, Jem, Parkway Parade and Paya Lebar Quarter.
- e) Promo code is valid for all transport solution types except for GrabTaxi, GrabShare BETA, GrabHitch and GrabCoach to/from Lendlease malls.
- f) For rides to Paya Lebar Quarter, the destination must correspond to the postal code '409057'.
- g) Promo code is only valid for use to a maximum of two (2) rides per user account per week.
- h) Promo codes are available on a first-come, first-served basis and while stocks last. Limited number of redemptions daily.
- i) Shoppers must download the latest version of the Grab mobile app with a verified email address in order to book transportation services and enjoy the promo code.
- j) All bookings must be made using the Grab mobile app.
- k) If the shopper cancels a ride booked with the promo code, it will be considered as a successful redemption.
- l) Promo code is not exchangeable for cash and only valid on Singapore registered mobile numbers used in the Grab mobile app.
- m) All disputes about quality or performance of the products and/or services shall be resolved directly with Grab.
- n) Citibank, Grab and Paya Lebar Quarter reserve the right, at their reasonable discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time.
- o) "Citibank" refers to Citibank Singapore Limited, "Grab" refers to GrabTaxi Pte Ltd and "Paya Lebar Quarter" refers to Milano Central Pte. Ltd.

p) All redemptions are further subject to the General Terms and Conditions as set out below.

**5) Friday Deals Mania** *LENDLEASE PLUS MEMBERS EXCLUSIVE*

7 July – 13 August 2023 (both dates inclusive)

- a) Lendlease Plus Members are eligible to redeem S\$10 retailers' E-Vouchers with 1,000 Plus\$ on the Lendlease Plus mobile app, "Rewards" section during the campaign period.
- b) Retailers' E-Vouchers will be launched at 12pm on Fridays – 7, 14, 21, 28 July 2023.
- c) *NATIONAL DAY SPECIAL* On the Friday that falls on 4 August 2023, Lendlease Plus Members are eligible to redeem a special batch of S\$10 retailers' E-Vouchers with 580 Plus\$ via the Lendlease Plus mobile app, "Rewards" section, at 12pm.
- d) All redemptions are available on a first-come, first-served basis and while stocks last.
- e) Retailers E-Vouchers will be released on varying dates and usable only at Lendlease mall outlets as stated in the T&Cs of each E-Voucher. Detailed terms and conditions stated on respective E-Vouchers apply.
- f) Redemption is limited to a maximum of three (3) E-Vouchers per member per voucher type throughout the promotion period.
- g) To utilise the E-Voucher(s), members must present the unique QR code of the redeemed E-Voucher in their Lendlease Plus mobile in-app wallet to the shop staff prior to payment for scanning using the JeriPay terminal.
- h) Limited to usage of maximum three (3) E-Vouchers per transaction, unless otherwise stated.
- i) The purchase value offset using the E-Voucher(s) will not be included in meeting the qualifying nett spend for Lendlease Plus\$ and/or voucher redemptions.
- j) All E-Vouchers are valid for use till 31 August 2023. Any requests for extension of validity or refund of the Plus\$ will not be entertained.
- k) All E-Vouchers are strictly non-refundable and non-exchangeable for cash / physical voucher / Lendlease Plus\$ once redeemed on the Lendlease Plus mobile app. Any expired or unutilised value of the E-Vouchers are not eligible for refund.
- l) All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- m) For updates on participating retailers' operating hours, please refer to respective retailers' website and/or social media pages.
- n) The Management and participating retailers reserve the right to change or amend the Promotion's Terms and Conditions at any time without prior notice.
- o) All redemptions are further subject to the General Terms and Conditions as set out below.

**6) Park Plus\$ Perks** *LENDLEASE PLUS MEMBERS EXCLUSIVE*

7 July – 13 August 2023 (both dates inclusive)

- a) Lendlease Plus Members are eligible to redeem S\$3 Park Plus\$ at L4 Concierge Desk with a minimum nett spend of S\$30 in a single same-day receipt at Paya Lebar Quarter.
- b) Nett spend refers to the final payment amount of purchase after deduction of all discounts, points redemption, membership credits, gift cards, coupons, and vouchers from Lendlease, retailers, or other external partners.
- c) Limited to a maximum of one (1) redemption per member per day regardless of total amount spent.

- d) Limited to first 50 redemptions per day on a first-come, first-served basis or while stocks last.
- e) Redemption must be made on the same day as purchase and available at L4 Concierge Desk from 10am to 9.30pm daily.
- f) Redemption of Park Plus\$ is only for Lendlease Plus members who have their corresponding vehicle number and IU number registered in the system.
- g) Park Plus\$ are strictly non-refundable, non-exchangeable and non-transferable once redeemed.
- h) Park Plus\$ are valid for 6 months from the date of redemption and validity period cannot be extended.
- i) Upon exiting, Park Plus\$ will be automatically deducted first. Prevailing parking charges may apply after deduction of Park Plus\$.
- j) It may take up to 15 minutes for your Park Plus\$ to be credited. Please check that the Park Plus\$ are reflected on the Park Plus\$ page on your Lendlease Plus mobile app before driving out.
- k) All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- l) All redemptions are further subject to the General Terms and Conditions as set out below.

**7) Lendlease Plus Sign-Up Bonus**

7 July – 13 August 2023 (both dates inclusive)

- a) New Lendlease Plus Member sign-ups via the Lendlease Plus mobile app or [lendleaseplus.com](https://lendleaseplus.com) with promo code 'LL50PLQ' shall be awarded with bonus 10,000 Plus\$.
- b) Promo code is limited to first 500 new and eligible sign-ups.
- c) Bonus 10,000 Plus\$ will be awarded into members' accounts instantly upon successful membership registration.
- d) All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- e) All redemptions are further subject to the General Terms and Conditions as set out below.

## General Terms and Conditions

- i. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at the date of participation to qualify for any promotions or redemption events forming part of the Promotion. Paya Lebar Quarter reserves the right to request for proof of age at any time.
- ii. For redemptions at the L4 Concierge Desk (last redemption 9.30pm), original same-day receipts must be presented to qualify. Back-dated receipt(s) are not permitted for redemptions.
- iii. Only original receipts are accepted. Credit/debit card slips & NETS transaction slips are not acceptable, unless presented together with corresponding original receipts.
- iv. Nett spend refers to the final payment amount of purchase after deduction of all discounts, points redemption, membership credits, gift cards, coupons, and vouchers from Lendlease, retailers, or other external partners.
- v. Receipts less than S\$10 in value are not acceptable for Plus\$ earning.
- vi. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.
- vii. For instalment payments and deposits, only nett amount paid on the same day of redemption is valid.
- viii. Payment made by rebates from credit cards and other card rebates and/or discounts are not accepted for redemption.
- ix. In meeting the minimum spend requirement, persons are NOT allowed to use prepaid cards, as a form of top-up. Transactions made at pushcarts, event fairs (by non-PLQ retailers), money-changing facilities, top-up card machines or transactions in connection to the car park, purchases of cash cards/ gift vouchers/ gift cards/ memberships/ insurances/ travellers' cheques/ lottery tickets, payment of bills at any PLQ outlet, and purchase of Lendlease Gift Vouchers and tickets from the Concierge Desk are strictly EXCLUDED.
- x. Notwithstanding the provisions herein, The Management reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.
- xi. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
- xii. Personal information you provide in registering to participate in the Promotions, or otherwise deal with Paya Lebar Quarter or The Management, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from Paya Lebar Quarter (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.
- xiii. The Management's decision on all matters relating to the Promotion is final, conclusive and binding on all persons. No correspondence will be entertained.
- xiv. Paya Lebar Quarter and The Management make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xv. The Management and its authorized agencies shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold The Management harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.

- xvi. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- xvii. In the event of any inconsistency between these Terms and Conditions with any other form of publicity collaterals relating to the Promotion, these Terms and Conditions shall prevail.
- xviii. In the event of dispute, Management's decision shall be final and no correspondence will be entertained.
- xix. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- xx. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.