

Flexi Park & Go @ PLQ

Terms and Conditions

1. Flexi Park & Go is a new parking scheme introduced by Paya Lebar Quarter open to all visitors of PLQ Mall and individuals working in PLQ 1, 2 and 3.
2. Flexi Park & Go will be issued in the form of parking tickets, and it will be available for purchase at PLQ 1, 2 and 3 office concierge from 1 April 2025 onwards.
3. Flexi Park & Go tickets are valid for purchase at the office concierge at PLQ 1, 2 and 3 from Monday to Friday, 9am to 5pm only from 1 April 2025 onwards.
4. There are two sets of ticket purchase to choose from:

	Set A	Set B
No. of tickets	5	10
No. of complimentary ticket(s)	1	3
Total no. of tickets issued	6	13
Price	<u>\$70.20</u>	<u>\$140.40</u>

For purchase of five (5) tickets, one (1) complimentary ticket will be given. Three (3) complimentary tickets will be issued for purchase of ten (10) tickets.

5. The number of complimentary tickets assigned for either Set A or Set B is final and non-negotiable.
6. Each set of tickets (either Set A or B) will be programmed for use at one designated building only. Mix-and-match of Flexi Park & Go tickets to be used for different buildings will not be allowed.
7. The stored value in each Flexi Park & Go ticket is fixed and cannot be reinstated. There will not be any value top-up service for the tickets.
8. Flexi Park & Go tickets can only be purchased in the form of Set A or Set B at the PLQ 1, 2 or 3 office concierge, in which one (1) or three (3) complimentary tickets will be issued respectively. Ticket purchase in any other quantity will not be allowed.
9. For bulk purchases [five (5) sets of tickets and above] or corporate purchases please email facilities@payalebarquarter.com.

10. All Flexi Park & Go tickets sold are strictly non-exchangeable, non-transferrable and non-refundable.
11. All payments for Flexi Park & Go tickets must be made at the office concierge, Flexi Park & Go tickets will be issued on the spot upon successful transaction. Payment mode is strictly via PayNow QR code only. Cash payments and/or any other modes of cashless payments will not be available.
12. All Flexi Park & Go tickets are valid for use until the last calendar day of two (2) months from the month of purchase. There will be strictly no extensions or refunds for any expired and/or un-utilised tickets.
13. The Flexi Park & Go tickets are valid for use at PLQ Mall and PLQ 3 carpark only. The tickets are not valid for use at PLQ 1 & 2 carpark.
14. Flexi Park & Go tickets are strictly valid for use at the designated building that you have selected only, the ticket is non-transferrable and cannot be used in other buildings. Users are required to indicate their preferred building on the application form.
15. All application forms must be completed clearly in full and duly signed by the applicant in order.
16. Each Flexi Park & Go ticket has a stored value of \$14.04 and it is valid for single use per entry only. The value is computed for use based on the regular carpark rates for PLQ Mall and PLQ 3. If the total parking fees for the day exceeds \$14.04, the balance will be deducted from cashcard. However, if the total parking duration is less than the programmed value of \$14.04, the un-utilised amount will not be refundable and will be forfeited. The regular carpark rates for PLQ Mall and PLQ 3 can be found on www.payalebarquarter.com/getting-here.
17. For combined usage with Park Plus\$, the corresponding vehicle number and IU number must be registered in system. Park Plus\$ carpark credits will be deducted first, followed by deduction from your Flexi Park & Go ticket. Any further outstanding balance will be deducted from cashcard. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
18. There is strictly no conversion of Season Parking to Flexi Park & Go tickets at all times.
19. The Management will not be liable for any misuse, loss or damage howsoever caused whether due to negligence or otherwise (including as a result of a wheel-clamp), to the Flexi Park & Go tickets, and any vehicle or contents of any vehicle moving in and out of, or parked within, the car park premises.
20. The Flexi Park & Go parking scheme (the "Promotion") is organised and promoted by Lendlease Retail Pte. Ltd., as property manager for Milano Central Private Limited and Roma Central Private Limited.
21. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd (**"The Management"**) reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.

22. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
23. Personal information you provide in registering to participate in the Promotion, or otherwise deal with Milano Central Private Limited, Roma Central Private Limited or Lendlease Retail Pte. Ltd. as property manager, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from Milano Central Private Limited and Roma Central Private Limited (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.
24. By entering our premises, you consent that any images, audio (including voices) and video footages, interviews, and/or likeness taken may be used by Lendlease for publicity and/or marketing purposes.
25. The Management's decision on all matters relating to the Promotion is final, conclusive, and binding on all persons. No correspondence will be entertained.
26. The decision by Milano Central Private Limited and Roma Central Private Limited on all matters relating to the Promotion is final, conclusive and binding on all customers and winners. No correspondence will be entertained.
27. Milano Central Private Limited, Roma Central Private Limited and its authorised agencies (including Lendlease Retail Pte. Ltd. as property manager) shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold Milano Central Private Limited, Roma Central Private Limited and Lendlease Retail Pte. Ltd. as property manager harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
28. Milano Central Private Limited and Roma Central Private Limited reserve the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
29. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice. In the event of dispute, Milano Central Private Limited decision shall be final and no correspondence will be entertained.
30. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
31. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.