

PLQ – Lost Spirits Fest 2025
12 September - 2 November 2025

Terms and Conditions

1. Bewitching Rewards *LENDLEASE PLUS MEMBERS EXCLUSIVE*

12 September – 2 November 2025 (both dates inclusive)

- a. Lendlease Plus Members are eligible to receive **10,000 Plus\$** with a minimum nett spend of S\$150 at Paya Lebar Quarter, within a maximum of three (3) combined same-day receipts.
- b. Receipts from FairPrice Finest require double spending for redemption.
- c. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- d. Redemption is limited to one (1) redemption per member per day regardless of total amount spent.
- e. Limited to the first 5,000 redemptions throughout the Promotion period, on a first-come, first-served basis or while stocks last.
- f. Redemption must be made on the same day as spend.
- g. Plus\$ will be credited instantly to in-app wallet upon successful transaction at the point of sale at instant earn participating stores, or upon approval of qualifying receipt(s) within 1 working day respectively.
- h. Instant Earn participating stores can be identified by the 'Accepts Instant Plus\$ Earning' icon on the Lendlease Plus mobile app's respective store pages.
- i. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- j. All redemptions are further subject to the General Terms and Conditions as set out below.

2. Cheers to a F&B Treat! *LENDLEASE PLUS MEMBERS EXCLUSIVE*

12 September – 2 November 2025 (both dates inclusive)

- a. Valid for Lendlease Plus Members with minimum nett spend of \$150 on Mondays to Fridays (excluding public holiday) in a max. of 3 same-day combined receipts at selected Food & Beverages (F&B) stores.
- b. Public holiday refers to 20 October 2025.
- c. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- d. Redemption is limited to one (1) redemption per member per day regardless of total amount spent.
- e. Limited to the first 3,000 redemptions throughout the Promotion period, on a first-come, first-served basis or while stocks last.
- f. Redemption must be made on the same day as spend.

- g. The E-Voucher will be credited instantly to in-app wallet upon successful transaction at the point of sale at instant earn participating stores, or upon approval of qualifying receipt(s) within 1 working day respectively.
- h. There will strictly be no conversion of E-Vouchers to physical vouchers.
- i. The \$5 Lendlease E-Vouchers is valid for use at participating retailers in PLQ for a period of 3 months only from date of issuance. Any requests for extension of validity will not be entertained.
- j. Instant Earn participating stores can be identified by the 'Accepts Instant Plus\$ Earning' icon on the Lendlease Plus mobile app's respective store pages.
- k. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- l. All redemptions are further subject to the General Terms and Conditions as set out below.
- m. Participating F&B retailers include the following list:

Level	Unit No	F&B retailer's name
L1	#01-09 (PLQ Parkside)	A Beautiful Day Café
L1	#01-04 (PLQ Parkside)	A Poke Theory
B2	#B2-26	Ajumma's
L2	#02-28	Attap House
B2	#B2-K7	Auntie Anne's
B2	#B2-07	Barcook Bakery
B2	#B2-30	Bee Cheng Hiang
B2	#B2-K10	Boost @ Juice Bars
B2	#B2-19	BreadTalk
L2	#02-27	CHICHA San Chen 吃茶三千
L1	#01-37	Chimichanga
B1	#B1-01	Collin's®
B1	#B1-K3	Compose Coffee
L1	#01-K5	Eat Pizza
B2	#B2-K2	EAT.
L3	#03-13	elemen 元素™
B2	#B2-34	Eureka Popcorn
L3	#03-25	Fisher King's Grill
B2	#B2-04	Fong Sheng Hao
L3	#03-11 & 27	Hai Di Lao
B2	#B2-18	Hanis Cafe & Bakery
L1	#01-07	Henri Charpentier
L1	#01-03 (PLQ 1)	Huggs coffeebar
L1	#01-10 (PLQ Parkside)	Jimmy Monkey
L2	#02-25/26	Joe & Dough
L1	#01-10 (PLQ 3)	KAKE by Carbon&
L1	#01-K3	Kebabs Faktory
B1	#B1-14	KFC®
B1	#B1-02	KOI Thé
L4	#04-11	Kopitime

B2	#B2-25	London Fat Duck
L1	#01-02 (PLQ 1)	Luckin Coffee
B2	#B2-06	Melvados
B2	#B2-16	Mr Bean and 豆趣
B2	#B2-K8	Mr. Coconut
B2	#B2-K4	Nam Kee Pau
B2	#B2-33	Nan Yang Dao
L1	#01-K6	Nene Neko
L1	#01-38	Nikutosake
B2	#B2-32	Old Chang Kee
B2	#B2-02	Old Street Bak Kut Teh
B2	#B2-K3	Papa Ayam
L3	#03-08	Paradise Dynasty
L1	#01-03/05/06	Paris Baguette
L1	#01-09 (PLQ 3)	Peperoni Pizzeria
B2	#B2-K5	PlayMade
L2	#02-09	Pondok Jawa Timur
L1	#01-01/02/03 (PLQ Parkside)	Rempapa
L4	#04-13	Saizeriya
L1	#01-05 (PLQ 3)	Salvo by Pasta Fresca
L3	#03-28/29	Sanook Kitchen
B2	#B2-K9	Shihlin Taiwan Street Snacks
L1	#01-05 (PLQ Parkside)	Smol
L1	#01-14	Starbucks Reserve
B1	#B1-15/16	Sukiya
L1	#01-K2	Super Sub
L4	#04-12	Sushi Express
B2	#B2-08	Tai Cheong Bakery
L4	#04-10	Tai Er
L1	#01-06 (PLQ 3)	Tanglin Cookhouse
B2	#B2-13	The Bread Club
L1	#01-01 & #01-09 (PLQ 1)	The Providore
L1	#01-15	The Whisky Distillery
B2	#B2-03	Tingkat PeraMakan
L1	#01-08 & #01-10 (PLQ 2)	Tipsy Bird Gastrobar
B2	#B2-19	Toastbox
B2	#B2-17	Tokyo Shokudo
L1	#01-08A (PLQ 3)	TOMORO COFFEE
L1	#01-K4	Tuk Tuk Cha
L3	#03-09/10	TungLok Seafood
L1	#01-07 & #01-11 (PLQ 2)	Wine Connection
L1	#01-39	Wursthans Switzerland
B1	#B1-28	Yakiniku Like
B2	#B2-05	YM Bakery
B2	#B2-15	Yum Yum Thai
B2	#B2-29	Zhang Liang Mala Tang

L1	#01-06/07/08 (PLQ Parkside)	Zing
L3	#03-26	爆爆井 Donburi King
B2	#B2-28	西部马华 Western Mahua

3. Lost Spirits Fest 酒 x 鬼 *[Lendlease Plus Members Exclusive]*

24 October – 2 November 2025 (both dates inclusive) | PLQ Plaza

- a. Lendlease Plus Members who spend a min. nett of \$60 in a single same-day receipt will receive two entry passes to the thematic room in Lost Spirits Fest.
- b. Receipts from FairPrice Finest require double spending for redemption.
- c. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- d. Entry passes will be awarded to the in-app wallet upon successful transaction at the point of sale at Instant Earn participating stores, or upon approval of qualifying receipt(s) uploaded via the Lendlease Plus mobile app within 1 working day respectively.
- e. Upon transaction approval, the entry passes will be credited in the form of a E-Voucher to member's in-app wallet within 24 hours.
- f. Each member is eligible to redeem a maximum of two (2) entry passes per day, regardless of total amount spent.
- g. Limited to the first 2,000 redemptions throughout the Promotion period, on a first-come, first-served basis or while stocks last.
- h. Entry into the thematic room is on a first-come-first-served basis, upon validation of the in-app entry pass at the event area located at Paya Lebar Quarter, L1 PLQ Plaza. To validate the entry pass, participants will be required to open their Lendlease Plus mobile app > Select Pay tab > Scan the unique QR code of the JeriPay terminal presented by the event facilitator > Select the entry pass (E-Voucher) of the session to validate > Slide to confirm.
- i. Each entry pass will entitle the participant to one (1) entry on a first-come-first-served basis.
- j. Children aged eighteen (18) years and below should be accompanied and supervised by their parents/guardians. It shall be the sole responsibility of the parents/guardians to ensure the safety of their children and/or wards during the workshop.
- k. The Management reserves the right to refuse any participant's entry without prior notice.
- l. Thematic room is subject to change/cancellation. In the event of any changes, updates will be posted on our social media pages.
- m. In the event that thematic room is cancelled, no replacement will be provided.
- n. By entering the Lost Spirits Fest at PLQ Plaza, you consent that any images, audio (including voices) and video footages, interviews, and/or likeness taken may be used by the Management for publicity and/or marketing purposes.

- o. All other standard terms and conditions of the Lendlease vouchers and Lendlease Plus Programme apply.
- p. All other Terms and Conditions of the on-site Lost Spirits Fest 2025 apply.
- q. All redemptions are further subject to the General Terms & Conditions as set out below.

4. Spot & Scan! [Lendlease Plus Members Exclusive]

24 October – 2 November 2025 | PLQ Plaza

- a. Lendlease Plus Members who enter the thematic room will be able to scan the QR codes hidden within the room to redeem retailers' E-Voucher or Lendlease Plus\$.
- b. Each unique QR code can only be scanned 1 time per member per day.
- c. Retailers' E-Vouchers or Plus\$ will be credited instantly to in-app wallet upon successful scanning of QR code(s).
- d. There will strictly be no conversion of E-Vouchers to physical vouchers and Plus\$.
- e. All E-Vouchers are valid for use till 31 December 2025. Any requests for extension of validity or refund of Plus\$ will not be entertained.
- f. All other Terms and Conditions of the on-site Lost Spirits Fest 2025 apply.
- g. All redemptions are further subject to the General Terms & Conditions as set out below.

5. Exclusive Spooky Treats [Lendlease Plus Members Exclusive]

24 October – 2 November 2025 | PLQ Plaza

- a. Lendlease Plus Members will be able to redeem one \$5 The Providore E-Voucher with 1,000 Plus\$.
- b. A min. nett spend of \$25 at the Lost Spirits Fest is required to utilise one (1) \$5 The Providore E-Voucher.
- c. The \$5 The Providore E-Voucher is only valid for use on the food menus at Lost Spirits Fest only.
- d. All \$5 The Providore E-Vouchers are valid for use at the Lost Spirits Fest at PLQ Plaza from 24 October to 2 November 2025 only. Any requests for extension of validity or refund of Plus\$ will not be entertained.
- e. The \$5 The Providore E-Voucher cannot be use in conjunction with any other promotions and/or discounts.
- f. Lendlease Plus Members and PLQ Workplace App users are required to flash their app at the Lost Spirits Fest in order to enjoy the curated drinks at a special price.
- g. All other Terms and Conditions of the on-site Lost Spirits Fest 2025 apply.
- h. All redemptions are further subject to the General Terms & Conditions as set out below.

6. Lendlease Plus Sign-Up Exclusive

1 January – 31 December 2025 (both dates inclusive)

- h. New Lendlease Plus Member sign-ups via the Lendlease Plus mobile app or lendleaseplus.com with promo codes 'LLPLQ25' shall be awarded with 5,000 Plus\$.
- i. Promo code 'LLPLQ25' is limited to the first 3,500 for new and eligible sign-ups.
- j. 5,000 Plus\$ will be awarded into members' accounts instantly upon successful membership registration.
- k. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- l. All redemptions are further subject to the General Terms and Conditions as set out below.

General Terms and Conditions

- i. The promotion described The Promotion described in this document (the "Promotion") is organised and promoted by Lendlease Retail Pte. Ltd., as property manager for Milano Central Private Limited.
- ii. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at the date of participation to qualify for any promotions or redemption events forming part of the Promotion. Paya Lebar Quarter reserves the right to request for proof of age at any time.
- iii. Only original receipts are accepted. Credit / debit card slips & NETS transaction slips are not acceptable, unless presented together with corresponding original receipts).
- iv. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, stored value card spend and vouchers from Lendlease, retailers, or other external partners.
- v. Receipts less than S\$10 in value are not acceptable for Plus\$ earning.
- vi. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.
- vii. Payment made by rebates from credit cards and other card rebates and/or discounts are not accepted for redemption.
- viii. In meeting the minimum spend requirement, persons are not allowed to use prepaid cards, as a form of top-up. Transactions made at atrium fairs / pop-up stores (by non-Paya Lebar Quarter retailers), money-changing facilities, top- up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers / membership / insurances / travellers' cheques / lottery tickets, payment of bills at any Paya Lebar Quarter outlet, purchase of Lendlease Gift Vouchers are strictly EXCLUDED. For instalment payments, deposits, and top up amount for trade-in products, only nett amount paid on the same day of redemption is valid.
- ix. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd ("The Management") reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.

- x. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
- xi. Personal information you provide in registering to participate in the Promotion, or otherwise deal with Milano Central Private Limited, or Lendlease Retail Pte. Ltd. as property manager, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from Milano Central Private Limited, (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.
- xii. By entering our premises, you consent that any images, audio (including voices) and video footages, interviews, and/or likeness taken may be used by Lendlease for publicity and/or marketing purposes.
- xiii. The Management's decision on all matters relating to the Promotion is final, conclusive, and binding on all persons. No correspondence will be entertained.
- xiv. Paya Lebar Quarter and Milano Central Private Limited and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xv. The decision by Milano Central Private Limited on all matters relating to the Promotion is final, conclusive and binding on all customers and winners. No correspondence will be entertained.
- xvi. Lendlease Malls or Milano Central Private Limited and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xvii. Milano Central Private Limited and its authorised agencies (including Lendlease Retail Pte. Ltd. as property manager) shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold Milano Central Private Limited, and Lendlease Retail Pte. Ltd. as property manager harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
- xviii. Milano Central Private Limited reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- xix. The Management make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xx. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice. In the event of dispute, Milano Central Private Limited decision shall be final and no correspondence will be entertained.
- xxi. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.

- xxii. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.