

## Hot Deals Freshly Served (“Promotion”)

### Terms & Conditions

#### 1. Fresh Deals, Weekly Drops

25 May, 1, 8, 15, 22, 29 June and 6 July 2026

- 1.1. Lendlease Plus Members are eligible to redeem S\$10 or S\$50 retailers' E-Vouchers with 1,000 Plus\$ or 5,000 Plus\$ respectively, on the Lendlease Plus mobile app “Rewards” section during the campaign period.
- 1.2. Retailers' E-Vouchers will be launched at 12pm on 25 May, 1, 8, 15, 22, 29 June and 6 July 2026 and usable only at participating Lendlease mall stores as stated in the terms & conditions of each E-Voucher. Detailed terms and conditions stated on respective E-Vouchers apply.
- 1.3. Redemptions are limited to a maximum of two (2) E-Vouchers per member per voucher type on a first come, first served while stocks last basis.
- 1.4. To utilise the E-Voucher(s), members must scan the Lendlease Plus QR code in-store using the Lendlease Plus mobile app, and select the applicable retailer's E-Voucher(s) under 'Deals' tab prior to payment.
- 1.5. Limited to a usage of maximum two (2) E-Vouchers per transaction, unless otherwise stated.
- 1.6. A minimum nett spend of S\$15 will be required to utilise one (1) S\$10 E-Voucher and a minimum nett spend of S\$30 will be required to utilise two (2) S\$10 E-Vouchers.
- 1.7. A minimum nett spend of S\$100 will be required to utilise one (1) S\$50 E-Voucher and a minimum nett spend of S\$200 will be required to utilise two (2) S\$50 E-Vouchers.
- 1.8. The purchase value offset using the E-Voucher(s) will not be included in meeting the qualifying nett spend for Lendlease Plus\$ and/or voucher redemptions.
- 1.9. All E-Vouchers are valid for use till 31 August 2026. Any requests for extension of validity or refund of the Plus\$ will not be entertained.
- 1.10. All E-Vouchers and Plus\$ are strictly non-refundable and non-exchangeable for cash / physical voucher / Lendlease Plus\$ once redeemed on the Lendlease Plus mobile app. Any expired or unutilised value of the E-Vouchers are not eligible for refund.
- 1.11. Redemption must be made in person by the registered Lendlease Plus account holder. Redemption on behalf of another person is not permitted. Each individual is permitted to hold only one (1) Lendlease Plus account. The sale or transfer of the E-Voucher is strictly prohibited. The Management reserves the right to disqualify any member, suspend or terminate a member's account, and/or claw back any rewards or benefits awarded in the event of any misuse, breach of these Terms and Conditions, or operation of multiple accounts.
- 1.12. All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- 1.13. For updates on participating retailers' operating hours, please refer to respective retailers' website and/or social media pages.
- 1.14. The Management and participating retailers reserve the right to change or amend the Promotion's Terms and Conditions at any time without prior notice.
- 1.15. All redemptions are further subject to the General Terms and Conditions as set out below.

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#### 2. Freshly Baked Rewards

22 May – 19 July 2026 (both dates inclusive)

- 2.1. Lendlease Plus Members are eligible to receive 10,000 Plus\$ with a minimum nett spend of S\$180 on Mondays – Fridays (excluding public holidays), in no more than three (3) combined same-day receipts at Paya Lebar Quarter.
- 2.2. Receipts from FairPrice Finest require double spending for redemption.
- 2.3. Limited to first 5,000 redemptions, and one (1) redemption per member per day on a first come, first served while stocks last basis, regardless of total amount spent.
- 2.4. Members must clock their spends on the same day of purchase by
  - 2.4.1. Presenting their Lendlease Plus Member QR code at Instant Earn participating stores during the point-of-sale to earn eligible reward(s) instantly. Instant Earn participating stores can be identified by the ‘Accepts Instant Plus\$ Earning’ icon on the Lendlease Plus mobile app’s respective store pages; or
  - 2.4.2. Uploading receipts via the Lendlease Plus mobile app. Eligible reward(s) will be credited to member’s in-app wallet upon approval of qualifying receipt(s) within one (1) working day.
- 2.5. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- 2.6. All redemptions are further subject to the General Terms and Conditions as set out below.

#### 3. Xiaohongshu Exclusive Specials

22 May – 19 July 2026 (both dates inclusive)

- 3.1. Xiaohongshu (XHS) users who are Lendlease Plus Members are eligible to receive a S\$10 retailer’s E-Voucher when the members present participating retailer’s promotional post on XHS in-store. Members must scan the designated QR code at the participating store using the Lendlease Plus mobile app to redeem the E-Voucher into their in-app wallet.
- 3.2. Limited to one (1) redemption per member per brand per mall throughout the promotion period on a first come, first served while stocks last basis.
- 3.3. To utilise the E-Voucher(s), members must scan the Lendlease Plus QR code in-store using the Lendlease Plus mobile app, and select the applicable retailer’s E-Voucher(s) under ‘Vouchers’ tab prior to payment.
- 3.4. Limited to a usage of maximum one (1) E-Voucher per transaction, unless otherwise stated.
- 3.5. The purchase value offset using the E-Voucher(s) will not be included in meeting the qualifying nett spend for Lendlease Plus\$ and/or voucher redemptions.
- 3.6. All E-Vouchers are valid for use till 19 July 2026. Any requests for extension of validity will not be entertained.
- 3.7. All E-Vouchers are strictly non-refundable and non-exchangeable for cash / physical voucher / Lendlease Plus\$ once redeemed on the Lendlease Plus mobile app. Any expired or unutilised value of the E-Vouchers are not eligible for refund.
- 3.8. Redemption must be made in person by the registered Lendlease Plus account holder. Redemption on behalf of another person is not permitted. Each individual is permitted to hold only one (1) Lendlease Plus account. The sale or transfer of the E-Voucher is strictly prohibited. The



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Management reserves the right to disqualify any member, suspend or terminate a member’s account, and/or claw back any rewards or benefits awarded in the event of any misuse, breach of these Terms and Conditions, or operation of multiple accounts.

- 3.9. All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- 3.10. For updates on participating retailers’ operating hours, please refer to respective retailers’ website and/or social media pages.
- 3.11. The Management and participating retailers reserve the right to change or amend the Promotion’s Terms and Conditions at any time without prior notice.
- 3.12. All redemptions are further subject to the General Terms and Conditions as set out below.

#### 4. Lendlease Plus Sign-Up Exclusive

Till 31 December 2026

- 4.1. New Lendlease Plus Member sign-ups via the Lendlease Plus mobile app or lendleaseplus.com with promo codes ‘**LLPPLQ26**’ shall be awarded with 5,000 Plus\$.
- 4.2. Promo code ‘LLPPLQ26’ is limited to the first 3,500 for new and eligible sign-ups.
- 4.3. 5,000 Plus\$ will be awarded into members’ accounts instantly upon successful membership registration.
- 4.4. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- 4.5. All redemptions are further subject to the General Terms and Conditions as set out below.

### General Terms and Conditions

- i. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at the date of participation to qualify for any promotions or redemption events forming part of the Promotion. Paya Lebar Quarter reserves the right to request for proof of age at any time.
- ii. For redemptions at the L2 Concierge Desk (redemption from 11.30am to 8.30pm), original same-day receipts must be presented to qualify. Back-dated receipt(s) are not permitted for redemptions.
- iii. Only original receipts are accepted. Credit/debit card slips & NETS transaction slips are not acceptable, unless presented together with corresponding original receipts.
- iv. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, gift vouchers, e-wallet credits, promotional credits, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- v. Only payments made via cash, debit card, or credit card are accepted for earning Lendlease Plus\$. Payments made via GIRO, cheque, government schemes or subsidies (e.g. Medisave, MediShield, CDC vouchers) or any other non-cash equivalent payment methods are not accepted for earning Lendlease Plus\$.
- vi. All redeemed and/or utilised E-Vouchers are strictly non-refundable, non-exchangeable or non-transferable for physical vouchers, Lendlease Plus\$, cash or any other form.



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- vii. A Member may redeem not more than S\$2,000 worth of Lendlease Plus\$ to Lendlease Physical Vouchers per day at the Concierge Desk.
- viii. For instalment payments and deposits, only nett amount paid on the same day of redemption is valid.
- ix. Payment made by rebates from credit cards and other card rebates and/or discounts are not accepted for redemption.
- x. Receipts from purchase of Lendlease vouchers, retailer vouchers, top-up of pre-paid SIM cards, stored value cards spend, bill payments, office tower tenants, Singapore Pools, insurance, financial or investment services, refundable deposit for services or products, trade-in of products, or other types of rebate, AXS/SAM payments, ATM or Cash Card transaction(s), Medical, Dental, Banks, Money Changers, Cars International, Classic Beaute, Eco Ring, Ma Kuang TCM, My First Skool and retailers located at Level 5 are not eligible for any redemptions.
- xi. Receipt of purchases made at atrium fairs and pop-up stores by non-mall tenant are not accepted.
- xii. Notwithstanding the provisions herein, The Management reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.
- xiii. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
- xiv. Personal information you provide in registering to participate in the Promotions, or otherwise deal with Paya Lebar Quarter or Milano Central Pte Ltd, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from Paya Lebar Quarter and Milano Central Pte Ltd (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.
- xv. By entering our premises, you consent that any images, audio (including voices) and video footages, interviews, and/or likeness taken may be used by Lendlease for publicity and/or marketing purposes.
- xvi. The Management’s decision on all matters relating to the Promotion is final, conclusive and binding on all persons. No correspondence will be entertained.
- xvii. Paya Lebar Quarter and The Management make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xviii. The Management and its authorized agencies shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold The Management harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
- xix. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- xx. In the event of any inconsistency between these Terms and Conditions with any other form of publicity collaterals relating to the Promotion, these Terms and Conditions shall prevail.

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- xxi. In the event of dispute, Management’s decision shall be final and no correspondence will be entertained.
- xxii. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- xxiii. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.