

## 2025 Christmas Campaign – JOGUMAN Happy Holidays 7 November 2025 – 4 January 2026

### Terms and Conditions

#### 1. **Lendlease Plus In-App Game: Jolly Rush** LENDLEASE PLUS MEMBERS EXCLUSIVE

7 November 2025 – 4 January 2026 (both dates inclusive)

- 1.1. Lendlease Plus Members are eligible to redeem one (1) game chance with a minimum nett spend of S\$20 in a single receipt.
- 1.2. Receipts from FairPrice Finest require double spending for redemption.
- 1.3. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- 1.4. Each qualifying receipt is limited to one (1) game chance only, regardless of total amount spent.
- 1.5. Game chances awarded are limited to a maximum daily cap per mall, based on the following:

Membership Tier	Max. Game Chances Awarded Per Member Per Day Per Mall
Basic	Five (5) chances
Premium	Ten (10) chances

- 1.6. Game chances will be awarded to the member's game upon successful transaction at the point of sale at instant earn participating stores, or upon approval of qualifying receipt(s) within 1 working day respectively.
- 1.7. Game chances will only be issued to receipts transacted from 7 November 2025 to 4 January 2026.
- 1.8. Game chances will only be valid for three (3) days from date of issue or till 7 January 2026, 11:59pm (SGT) or till prizes are fully redeemed by 4 January 2026, whichever is earlier. After which, all unused chances will be forfeited. No extension will be entertained.
- 1.9. All redemptions are further subject to the General Terms & Conditions as set out below.

### Game rules

- a) Each game play utilises one game chance and requires player to tap on the prizes on the moving train to obtain Plus\$.
- b) Each game play lasts for 30 seconds.
- c) All prizes on the moving train contain a random denomination ranging from 10 Plus\$ to 3,000 Plus\$. The number of prizes on the moving train are randomized and may be different at each game play.

- d) Gold gift boxes with high denominations of Plus\$ will appear randomly during the game.
- e) Winning Plus\$ will be awarded to the member's Lendlease Plus in-app wallet. Prize accorded is strictly non-transferrable and not exchangeable for cash, credit or otherwise.
- f) The game is capped at 5,000 plays daily. The game will be locked once 5,000 game plays have been attained. A new round will start the next day, at 10.00am (SGT).

## 2. Spend to Win Big **LENDLEASE PLUS MEMBERS EXCLUSIVE**

7 November 2025 – 4 January 2026 (both dates inclusive)

- 2.1. The Promotion is organised and promoted by Lendlease Retail Pte. Ltd., as property manager for Milano Central Pte Ltd.
- 2.2. Lendlease Plus Members with every S\$50 nett spend in a single receipt at Paya Lebar Quarter are eligible to participate in the lucky draw.
- 2.3. With every S\$50 nett spend in a single receipt at Paya Lebar Quarter, members will be awarded with the following number of lucky draw chance(s):

Membership Tier	Lucky draw chance(s) awarded
Basic	One (1) chance
Premium	Two (2) chances

- 2.4. Receipts from FairPrice Finest require double spending for redemption.
- 2.5. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- 2.6. Lucky draw chances awarded are limited to a maximum daily cap per mall, based on the following:

Membership Tier	Max. Chances Per Member Per Day Per Mall
Basic	Ten (10) chances
Premium	Twenty (20) chances

- 2.7. Limited to four (4) winners across all Lendlease malls (313@somerserset, Jem, Parkway Parade and Paya Lebar Quarter) throughout the Promotion period. Each winner will receive 5,000,000 Plus\$.
- 2.8. Each winner is only allowed one (1) winning prize regardless of the total number of chances awarded across all Lendlease malls.
- 2.9. Lucky draw chances will be credited upon successful transaction at the point of sale at Instant Earn stores, or upon approval of qualifying receipt(s) within 1 working day respectively.
- 2.10. To qualify for the lucky draw, receipts must be submitted on the same day as spend.

- 2.11. The lucky draw will be conducted on 9 January 2026. Four (4) winners will be chosen randomly by a computerized program.
- 2.12. Winners will be notified via email or phone within seven (7) days from the Lucky Draw Date and announcement post can be checked via [lendleaseplus.com](https://lendleaseplus.com).
- 2.13. Plus\$ prizes will be awarded to the winners' Lendlease Plus in-app wallet within seven (7) days from the winner announcement date and is non-transferrable.
- 2.14. The Management reserves its rights to award any, or all, of the prizes to substitute winners of the lucky draw if the winner is disqualified due to a termination or suspension of Lendlease Plus Membership. The Management's decision is final and shall not be obliged to entertain any appeal.
- 2.15. Prizes accorded are non-transferable and not exchangeable for cash, credit or otherwise.
- 2.16. Any unclaimed prizes from the winner, for any reason whatsoever, will be forfeited.
- 2.17. All redemptions are further subject to the General Terms and Conditions as set out below.

### 3. Unwrap Rewards & Surprises LENDEASE PLUS MEMBERS EXCLUSIVE

7 November 2025 – 4 January 2026 (both dates inclusive)

- 3.1. Lendlease Plus Members are eligible to redeem rewards with a minimum nett spend of the following tiers:

<b>Minimum Nett Spend</b> <i>(max. 3 same-day combined receipts)</i>	<b>S\$150</b>	<b>S\$250</b>
<b>Lendlease Plus Members</b>	10,000 Plus\$	Additional 10,000 Plus\$
<b>Redemption Quantity</b>	9,500	2,000

- 3.2. Shoppers are eligible to redeem JOGUMAN Plushie Reusable Bag Blind Box with every minimum nett spend of S\$250 from 21 November 2025, based on up to three (3) same-day combined receipts:

<b>Minimum Nett Spend</b> <i>(max. 3 combined same-day receipts)</i>	<b>Every S\$250 from 6 December 2025</b>
<b>Reward</b>	One (1) JOGUMAN Plushie Reusable Bag Blind Box
<b>Redemption Limit</b>	100 daily, capped at max. 5 redemptions per shopper per day

- 3.3. Receipts from FairPrice Finest require double spending for redemption.
- 3.4. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.

- 3.5. 10,000 Plus\$ is limited to one (1) redemption per member per tier per day, regardless of total amount spent, on a first-come-first-served, while stocks last basis.
- 3.6. JOGUMAN Plushie Reusable Bag Blind Box is limited to five (5) redemptions per shopper per day, regardless of total amount spent, on a first-come-first-served, while stocks last basis.
- 3.7. Redemption must be made on the same day as spend.
- 3.8. Plus\$ will be credited instantly to in-app wallet upon successful transaction at the point of sale at instant earn participating stores, or upon approval of qualifying receipt(s) within 1 working day respectively.
- 3.9. Redemption of the JOGUMAN Plushie Reusable Bag Blind Box must be made on the same day as purchase at L1 Redemption Booth, in front of H&M from 12pm – 8.30pm.
- 3.10. JOGUMAN Plushie Reusable Bag Blind Box redemption will commence on 21 November 2025 and is limited to the first 100 redemptions per day, subject to availability and while stocks last. The Management reserves the right to amend the redemption start date in the event of shipment delays or unforeseen circumstances.
- 3.11. Only qualifying receipts dated on or after the official JOGUMAN Plushie Reusable Bag Blind Box redemption start date will qualify for a Blind Box.
- 3.12. The JOGUMAN Plushie Reusable Bag Blind Boxes are issued at random. Shoppers will not be able to select or exchange specific designs, including the secret edition. All JOGUMAN Plushie Reusable Bag Blind Box issued are strictly non-exchangeable to other designs, cash, Plus\$ or Lendlease vouchers.
- 3.13. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- 3.14. All redemptions are further subject to the General Terms and Conditions as set out below.

#### **4. Citi Mastercard Cardmembers Exclusive**

7 November 2025 – 4 January 2026 (both dates inclusive)

- 4.1. Citi Mastercard Cardmembers who charge a minimum nett spend of S\$250 (“Qualifying Spend”) at Paya Lebar Quarter, from 7 November 2025 – 4 January 2026, are eligible to redeem a S\$10 Lendlease voucher.
- 4.2. Receipts from FairPrice Finest require double spending for redemption.
- 4.3. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- 4.4. The S\$10 Lendlease voucher shall be issued in the form of one (1) piece of physical S\$10 Lendlease voucher to qualifying non-Lendlease Plus members, or a Lendlease E-Voucher to Lendlease Plus members.
- 4.5. The S\$10 Lendlease voucher/E-Voucher is limited to the first 1,860 Citi Mastercard Cardmembers only on a first-come, first-served basis and while stocks last.
- 4.6. The Qualifying Spend is based on up to three (3) combined same-day receipts.
- 4.7. In meeting the Qualifying Spend, Citi Mastercard Cardmembers are not allowed to use prepaid cards, as a form of top-up. Transactions made at atrium fairs / pop-up stores (by

non Paya Lebar Quarter retailers), banks, money-changing facilities, trade-in of products, top-up card machines or transactions in connection to the car park, purchase of gift cards / cash cards/ gift vouchers/ membership/ insurances/travellers' cheques/ lottery tickets, payment of bills at any Paya Lebar Quarter retailers, purchase of Lendlease vouchers and payment via third party platform e.g. Fave Pay, Grab Pay, Kris Pay and ShopBack etc. are strictly excluded. For instalment payments, and deposits, only nett amount paid on the same day of redemption is valid.

- 4.8. To receive the S\$10 Lendlease voucher/E-Voucher(s), the eligible Citi Mastercard Cardmember must present up to a maximum of three (3) same-day receipts, Card Charge Slip, and corresponding Citi Mastercard at L1 Redemption Booth, in front of H&M from 11.30am to 8.30pm. For transactions made via contactless payment e.g., Apple Pay and Samsung Pay that are without official receipts, Citi Mastercard Cardmembers will be required to present Citibank SG app reflecting spending amount for verification prior redemption.
- 4.9. Redemption must be made on the same day as purchase and is limited to one (1) redemption per Citi Mastercard Cardmember per day.
- 4.10. Vouchers issued are valid for use within twelve (12) months from the date of issuance.
- 4.11. Vouchers issued cannot be exchanged for other denominations, cash and other gift prizes/ vouchers.
- 4.12. Terms and conditions stated on Lendlease vouchers apply.
- 4.13. Citi Cardmember may contact Paya Lebar Quarter at [marketing@payalebarquarter.com](mailto:marketing@payalebarquarter.com) in the event of any disputes regarding the Promotion.
- 4.14. Citibank, Mastercard and Paya Lebar Quarter decision on all matters relating to the Promotion will be determined at its discretion and is final and binding on all participants.
- 4.15. Citibank and Mastercard shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties and Citibank and Mastercard shall not at any time be responsible or held liable for any loss, injury, damage, or harm suffered by or in connection with the products and/or services provided by third parties. All disputes about quality or performance of the products and/or services shall be resolved directly with the third party.
- 4.16. Paya Lebar Quarter shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services purchased by the Citi Mastercard Cardmember from third parties with the vouchers ("Redeemed Products") and Paya Lebar Quarter shall not at any time be responsible or held liable for any loss, injury, damage, or harm suffered by or in connection with the Redeemed Products. All disputes about quality or performance of the Redeemed Products shall be resolved directly with the store that sold the Redeemed Products.
- 4.17. Citibank, Mastercard and Paya Lebar Quarter reserve the right, at their discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time.
- 4.18. "Citibank" refers to Citibank Singapore Limited, "Mastercard" refers to "Mastercard Asia/Pacific Pte Ltd" and "Paya Lebar Quarter" refers to Milano Central Pte Ltd.
- 4.19. All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- 4.20. All redemptions are further subject to the General Terms and Conditions as set out below.

## **5. Lendlease Plus Sign-up Exclusive**

Now till 31 December 2025 (both dates inclusive)

- 5.1. New Lendlease Plus Member sign-ups via the Lendlease Plus mobile app or [lendleaseplus.com](https://lendleaseplus.com) with promo codes 'LLPPLQ25' shall be awarded with 5,000 Plus\$.
- 5.2. Promo code 'LLPPLQ25' is limited to the first 3,500 for new and eligible sign-ups.
- 5.3. 5,000 Plus\$ will be awarded into members' accounts instantly upon successful membership registration.
- 5.4. All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- 5.5. All redemptions are further subject to the General Terms and Conditions as set out below.

## **General Terms and Conditions**

- i. The promotion described The Promotion described in this document (the "Promotion") is organised and promoted by Lendlease Retail Pte. Ltd., as property manager for Milano Central Pte Ltd.
- ii. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at the date of participation to qualify for any promotions or redemption events forming part of the Promotion. Paya Lebar Quarter reserves the right to request for proof of age at any time.
- iii. For redemptions at the L1 Redemption Booth, in front of H&M (redemption from 11.30am to 8.30pm), original same-day receipts must be presented to qualify. Back-dated receipt(s) are not permitted for redemptions.
- iv. Only original receipts are accepted. Credit/debit card slips & NETS transaction slips are not acceptable, unless presented together with corresponding original receipts.
- v. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilization, points redemption, membership credits, gift cards, coupons, stored value cards spend and vouchers from Lendlease, retailers, or other external partners.
- vi. Receipts less than S\$10 in value are not acceptable for Plus\$ earning.
- vii. All redeemed and/or utilised E-Vouchers are strictly non-refundable, non-exchangeable or non-transferable for physical vouchers, Lendlease Plus\$, cash or any other form.
- viii. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.
- ix. For instalment payments and deposits, only nett amount paid on the same day of redemption is valid.
- x. Payment made by rebates from credit cards and other card rebates and/or discounts are not accepted for redemption.
- xi. In meeting the minimum spend requirement, persons are not allowed to use prepaid cards, as a form of top-up. Transactions made at atrium fairs / pop-up stores (by non-Paya Lebar Quarter retailers), money changing facilities, top-up card machines or transactions in connection to the car park, purchase of gift cards / cash cards/ gift vouchers / membership / insurances / travellers' cheques / lottery tickets, payment of bills at any Paya Lebar Quarter outlet, purchase of Lendlease vouchers are strictly EXCLUDED. For instalment payments,

deposits, and top up amount for trade-in products, only net amount paid on the same day of redemption is valid.

- xii. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd ("The Management") reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.
- xiii. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
- xiv. Personal information you provide in registering to participate in the Promotion, or otherwise deal with Milano Central Pte Ltd or Lendlease Retail Pte. Ltd. as property manager, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from Milano Central Pte Ltd (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.
- xv. By entering our premises, you consent that any images, audio (including voices) and video footages, interviews, and/or likeness taken may be used by Lendlease for publicity and/or marketing purposes.
- xvi. The Management's decision on all matters relating to the Promotion is final, conclusive and binding on all persons. No correspondence will be entertained.
- xvii. Paya Lebar Quarter and Milano Central Pte Ltd and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xviii. Milano Central Pte Ltd and its authorised agencies (including Lendlease Retail Pte. Ltd. as property manager) shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold Milano Central Pte Ltd and Lendlease Retail Pte. Ltd. as property manager harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
- xix. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- xx. In the event of any inconsistency between these Terms and Conditions with any other form of publicity collaterals relating to the Promotion, these Terms and Conditions shall prevail.
- xxi. In the event of dispute, Management's decision shall be final and no correspondence will be entertained.
- xxii. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- xxiii. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.

