

A Joyful Christmas At Play (“Promotion”)

Terms & Conditions

1. Gift of Surprise

16 Nov - 25 Dec 2023 (both dates inclusive)

- Shoppers are eligible to redeem one (1) piece of Christmas gift wrapper with every S\$30 nett spend in a single receipt at Paya Lebar Quarter.
- Receipts from FairPrice Finest require double spending for redemption.
- Redemption must be made on the same day of purchase at the L4 Concierge Desk from 10am to 9.30pm daily.
- Limited to a maximum of three (3) redemptions per shopper per day, regardless of total amount spent.
- Limited to first 10,000 redemptions throughout the entire promotion period, on a first-come first-served basis or while stocks last.
- All redemptions are further subject to the General Terms and Conditions as set out below.

2. Stacks of Rewards

16 Nov – 31 Dec 2023 (both dates inclusive)

- Shoppers are eligible to redeem rewards with a minimum nett spend of the following tiers.

Minimum Spend <i>(max. 3 same-day combined receipts)</i>	S\$200	S\$200 Weekdays Special (Monday- Friday)	S\$300
Lendlease Plus Members	10,000 Plus\$	Additional one (1) Exclusive LEGO Creator Santa Build	Additional one (1) Exclusive LEGO 4-in-1 Christmas Ornament
Non-Members	-	One (1) Exclusive LEGO Creator Santa Build	Additional one (1) Exclusive LEGO 4-in-1 Christmas Ornament
Redemption Quantity	10,000	420	100

- Receipts from FairPrice Finest require double spending for redemption.
- To receive 10,000 Plus\$, Lendlease Plus Members can clock their spends by uploading receipts via the Lendlease Plus mobile app on the same day as purchase. Plus\$ will be credited to their wallet in-app upon approval of qualifying receipt(s) within two (2) working days.
- Redemption of Exclusive LEGO Creator Santa Build must be made on the same day as purchase at the L4 Concierge Desk between Monday and Friday from 10am to 9.30pm.

- e) Redemption of an Exclusive LEGO 4-in-1 Christmas Ornament must be made on the same day as purchase at the L4 Concierge Desk from 10am to 9.30pm daily.
- f) The exclusive LEGO Creator Santa Build and LEGO 4-in-1 Christmas Ornament are strictly non-exchangeable once issued.
- g) Limited to one (1) redemption per shopper per tier per day, regardless of total amount spent, on a first-come-first-served, while stocks last basis.
- h) All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- i) All redemptions are further subject to the General Terms and Conditions as set out below.

3. Citibank Exclusive

16 Nov – 31 Dec 2023 (both dates inclusive)

- a) Promotion period is from 16 November to 31 December 2023 (both days inclusive), while stocks last.
- b) Citi Cardmembers who charge a minimum nett spend of SGD200 (“Qualifying Spend”) at Paya Lebar Quarter, from 16 November to 31 December 2023, are eligible to redeem a SGD10 Lendlease voucher.
- c) Citi Mastercard Cardmembers who charge a minimum nett spend of SGD200 (“Qualifying Spend”) at Paya Lebar Quarter, from 16 November to 31 December 2023, are eligible to redeem a SGD20 Lendlease voucher.
- d) Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilization, points redemption, membership credits, gift cards, coupons, and vouchers from Lendlease, retailers, or other external partners.
- e) The SGD10 Lendlease voucher shall be issued in the form of one (1) piece of SGD10 Lendlease voucher or Lendlease E-Voucher to qualifying members.
- f) The SGD20 Lendlease voucher shall be issued in the form of one (2) pieces of SGD10 Lendlease voucher or Lendlease E-Voucher to qualifying members.
- g) The SGD10 Lendlease voucher and SGD10 Lendlease E-Voucher is limited to the first 1,200 Citi Cardmembers only on a first-come, first-served basis and while stocks last.
- h) The SGD20 Lendlease voucher and SGD20 Lendlease E-Voucher is limited to the first 500 Citi Mastercard Cardmembers only on a first-come, first-served basis and while stocks last.
- i) The Qualifying Spend is based on up to three (3) combined same-day receipts.
- j) In meeting the Qualifying Spend, Citi Mastercard Cardmembers are not allowed to use prepaid cards, as a form of top-up. Transactions made at event fairs (non-Paya Lebar Quarter retailers) banks, money-changing facilities, top- up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers/ membership/ insurances/ travellers’ cheques/ lottery tickets, payment of bills at any Paya Lebar Quarter retailers, and purchase of Lendlease, retailers or other external partners’ vouchers are strictly excluded. For instalment payments, and deposits, only nett amount paid on the same day of redemption is valid.
- k) Citi Cardmembers with receipts from FairPrice Finest require double spending for redemption.

- l) To receive the SGD10/SGD20 Lendlease voucher(s) or SGD10/SGD20 Lendlease E-Voucher(s), the eligible Citi Cardmember must present up to a maximum of three (3) same-day receipts, Card Charge Slip and corresponding Citi Card at Paya Lebar Quarter L4 Concierge Desk only (Last redemption at 9.30pm). For transactions made via contactless payment e.g., Apple Pay, FavePay, GrabPay etc. that are without Card Charge Slip, Citi Cardmembers will be required to present Citibank SG app reflecting spending amount for verification prior redemption.
- m) Redemption must be made on the same day as purchase and is limited to one (1) redemption per Citi Cardmember per day.
- n) Vouchers issued cannot be exchanged for other denominations, cash and other gift prizes/ vouchers.
- o) Terms and conditions stated on Lendlease vouchers apply.
- p) Citi Cardmembers may contact Paya Lebar Quarter at 6955 8800 in the event of any disputes regarding the Promotion.
- q) Citibank and Paya Lebar Quarter's decision on all matters relating to the Promotion will be determined at its discretion and is final and binding on all participants.
- r) Citibank shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties and Citibank shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the products and/or services provided by third parties. All disputes about quality or performance of the products and/or services shall be resolved directly with the third party.
- s) Paya Lebar Quarter shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services purchased by the Citi Cardmember from third parties with the vouchers ("Redeemed Products") and Paya Lebar Quarter shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the Redeemed Products. All disputes about quality or performance of the Redeemed Products shall be resolved directly with the store that sold the Redeemed Products.
- t) Citibank and Paya Lebar Quarter reserve the right, at their discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time.
- u) "Citibank" refers to Citibank Singapore Limited and "Paya Lebar Quarter" refers to Milano Central Pte Ltd.
- v) All other standard terms and conditions of the Lendlease Plus Rewards Programme apply.
- w) Full terms and conditions can be found on www.payalebarquarter.com

4. Shop And Win Millions *[Lendlease Plus Members Exclusive]*

16 Nov – 31 Dec 2023 (both dates inclusive)

- a) The Promotion is organised and promoted by Lendlease Retail Pte. Ltd., as property manager for Milano Central Pte Ltd.
- b) Lendlease Plus Members with every S\$50 nett spend in a single same-day receipt at Paya Lebar Quarter are eligible to participate in the lucky draw.

- c) Receipts from FairPrice Finest require double spending for redemption.
- d) With every S\$50 nett spend in a single same-day receipt at Paya Lebar Quarter, members will be entitled to:

Membership Tier	Lucky Draw Chance(s) Awarded
Basic	One (1) chance
Premium	Two (2) chances

- e) Lucky draw chance(s) are limited to a maximum daily cap, based on the following:

Membership Tier	Max. Chances Per Member Per Day
Basic	Ten (10) chances
Premium	Twenty (20) chances

- f) Limited to five (5) winners throughout the promotion period at Paya Lebar Quarter. Each winner is only allowed one (1) winning prize of 10,000,000 Plus\$ (worth S\$5,000) regardless of the number of chances awarded across all Lendlease malls.
- g) Lendlease Plus Members can enter the lucky draw via the Lendlease Plus mobile app. Lucky draw chances will automatically be credited when qualifying receipts are approved.
- h) To qualify for the lucky draw, receipts must be submitted on the same day of spend.
- i) The lucky draw will be conducted on 12 January 2024. Five (5) winners will be chosen randomly by a computerised program.
- j) Winners will be notified via Lendlease Plus mobile in-app push notification within seven (7) days from the lucky draw date and announcement post can be checked via lendleaseplus.com.
- k) Plus\$ prizes will be awarded to the winners' Lendlease Plus in-app wallet within seven (7) days from the winner announcement date and is non-transferrable.
- l) The Management reserves its rights to award any, or all, of the prizes to substitute winners of the contest if the winner is disqualified due to a termination or suspension of Lendlease Plus Membership. The Management's decision is final and shall not be obliged to entertain any appeal.
- m) Prize accorded is not exchangeable for cash, credit or otherwise. Request for extension of validity of prize will not be entertained.
- n) Any unclaimed prizes from the winner, for any reason whatsoever, will be forfeited.
- o) All redemptions are further subject to the General Terms and Conditions as set out below.

5. Lendlease Plus Sign-Up Exclusive *[Lendlease Plus Members Exclusive]*
 16 Nov – 31 Dec 2023 (both dates inclusive)

- a) New Lendlease Plus Members sign up via the Lendlease Plus mobile app or lendleaseplus.com with promo code 'LLPXMAS23' shall be awarded with 20,000 Plus\$ (worth S\$10).
- b) Promo code is limited to first 10,000 new and eligible sign-ups.
- c) Bonus 20,000 Plus\$ will be awarded into members' accounts instantly upon successful membership registration.
- d) All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- e) All redemptions are further subject to the General Terms and Conditions as set out below.

General Terms and Conditions

- i. The promotion described The Promotion described in this document (the "Promotion") is organised and promoted by Lendlease Retail Pte. Ltd., as property manager for Milano Central Pte Ltd.
- ii. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at the date of participation to qualify for any promotions or redemption events forming part of the Promotion. Paya Lebar Quarter reserves the right to request for proof of age at any time.
- iii. For redemptions at the L4 Concierge Desk (last redemption 9.30pm), original same-day receipts must be presented to qualify. Back-dated receipt(s) are not permitted for redemptions.
- iv. Only original receipts are accepted. Credit / debit card slips & NETS transaction slips are not acceptable, unless presented together with corresponding original receipts).
- v. Nett spend refers to the final payment amount of purchase after deduction of all discounts, Plus\$ utilisation, points redemption, membership credits, gift cards, coupons, and vouchers from Lendlease, retailers, or other external partners.
- vi. Receipts less than S\$10 in value are not acceptable for Plus\$ earning.
- vii. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.
- viii. For instalment payments, deposits and trade-in products, only nett amount paid on the same day of redemption is valid.
- ix. Payment made by rebates from credit cards and other card rebates and/or discounts are not accepted for redemption.
- i. In meeting the minimum spend requirement, persons are NOT allowed to use prepaid cards, as a form of top-up. Transactions made at pushcarts, event fairs (by non-Paya Lebar Quarter retailers), money-changing facilities, top-up card machines or transactions in connection to the car park, purchases of cash cards/ gift vouchers/ gift cards/ memberships/ insurances/ travellers' cheques/ lottery tickets, payment of bills at any Paya Lebar Quarter outlet, and purchase of Lendlease Gift Vouchers and tickets from the Concierge Desk are strictly EXCLUDED.
- ii. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd ("**The Management**") reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.

- iii. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
- iv. Personal information you provide in registering to participate in the Promotion, or otherwise deal with Milano Central Pte Ltd or Lendlease Retail Pte. Ltd. as property manager, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from Milano Central Pte Ltd (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.
- v. The Management's decision on all matters relating to the Promotion is final, conclusive, and binding on all persons. No correspondence will be entertained.
- vi. Paya Lebar Quarter and Milano Central Pte. Ltd, and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- vii. The decision by Milano Central Pte Ltd on all matters relating to the Promotion is final, conclusive and binding on all customers and winners. No correspondence will be entertained.
- viii. Lendlease Malls or Milano Central Pte Ltd and its authorized agencies (including Lendlease Retail Pte. Ltd. as property manager) make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- ix. Milano Central Pte Ltd and its authorised agencies (including Lendlease Retail Pte. Ltd. as property manager) shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold DBS Trustee Limited, in its capacity as Trustee of Lendlease Global Commercial REIT, and Lendlease Retail Pte. Ltd. as property manager harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
- x. Milano Central Pte Ltd reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- xi. The Management make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xii. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice. In the event of dispute, Milano Central Pte Ltd decision shall be final, and no correspondence will be entertained.
- xiii. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- xiv. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions