

Season's Surprises at Lendlease Malls (11 November – 25 December 2022)

Terms and Conditions

1) Leave A Joyous Mark

11 November 2022 – 25 December 2022 (both dates inclusive)

- a) Shoppers are eligible to redeem one (1) piece of festive Christmas gift wrapper with every S\$30 nett spend in a single receipt at Paya Lebar Quarter.
- b) Redemption must be made on the same day of purchase at the PLQ Mall L4 Concierge.
- c) Limited to a maximum of three (3) redemptions per shopper per day, regardless of total amount spent.
- d) Limited to first 15,000 redemptions throughout the entire promotion period, on a first-come first-served basis or while stocks last.
- e) All redemptions are further subject to the General Terms and Conditions as set out below.

2) Season's Spend Made Rewarding

11 November 2022 – 25 December 2022 (both dates inclusive)

- a) Shoppers are eligible to redeem Lendlease vouchers with a minimum nett spend of the following tiers.

	Festive Tier: S\$5 Lendlease Voucher <i>(^max. 3 same-day combined receipts in PLQ)</i>	Merry Tier: S\$5 Lendlease Voucher <i>(^max. 4 same-day combined receipts in PLQ)</i>	Jolly Tier: S\$10 Lendlease Voucher <i>(^max. 5 same-day combined receipts in PLQ)</i>
Lendlease Plus Members	S\$120	S\$200	S\$300
Non-Members	S\$140	S\$220	S\$320

- i) Festive Tier: Limited to first 6,000 redemptions throughout the entire promotion period, on a first-come first-served basis or while stocks last. Up to a maximum of 3 same-day receipts. ^Receipt(s) can be accumulated with Merry Tier and Jolly Tier for respective qualifying vouchers redemption.
 - ii) Merry Tier: Limited to first 3,000 redemptions throughout the entire promotion period, on a first-come first-served basis or while stocks last. Up to a maximum of 4 same-day receipts. ^Receipt(s) can be accumulated with Festive Tier and Jolly Tier for respective qualifying vouchers redemption.
 - iii) Jolly Tier: Limited to first 1,000 redemptions throughout the entire promotion period, on a first-come first-served basis or while stocks last. Up to a maximum of 5 same-day receipts. ^Receipt(s) can be accumulated with Festive Tier and Merry Tier for respective qualifying vouchers redemption.
- b) Lendlease Plus Members can clock their spends by uploading receipts via the Lendlease Plus mobile app. E-Voucher(s) will be credited to their wallet in-app upon approval of qualifying receipt(s) within two (2) working days.
 - c) Non-members can clock their spends by submitting same-day receipts at the PLQ Mall L4 Concierge (last redemption by 9.30pm).
 - d) Lendlease voucher(s) issued to qualifying Lendlease Plus Members will be in the form of Lendlease E-voucher(s) and physical Lendlease voucher(s) to qualifying non-Lendlease Plus members.

- e) Redemption must be made on the same day as purchase and is limited to one (1) redemption per shopper or member per day per tier, regardless of total amount spent.
- f) Vouchers issued cannot be exchanged for other denominations, cash and other gift prizes/ vouchers.
- g) There is strictly no voiding of receipt(s) uploaded via Lendlease Plus mobile app for re-submission at PLQ Mall L4 Concierge.
- h) Promotion is application with other voucher redemption promotions, i.e. Receipts submitted to qualify for this promotion can also be utilised to qualify for redemption of other vouchers from 11 November 2022 – 25 December 2022, unless otherwise stated.
- i) All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- j) All redemptions are further subject to the General Terms and Conditions as set out below.

3) Citi Credit Cardmembers Special

11 November 2022 – 25 December 2022 (both dates inclusive)

- a) Citi Credit Cardmembers who charge a minimum nett spend of S\$140 or S\$120 (Lendlease Plus Members) (“Qualifying Spend”) at Paya Lebar Quarter, from 11 November 2022 – 25 December 2022, are eligible to redeem an additional S\$10 Lendlease voucher.
- b) Nett spend refers to the final payment amount of purchase after all discounts, points redemption, Lendlease vouchers and retailer vouchers / gift cards redemption.
- c) The Qualifying Spend is based on up to three (3) combined same-day receipts. In meeting the Qualifying Spend, Citi Credit Cardmembers are NOT allowed to use prepaid cards, as a form of top-up. Transactions made at event fairs (by non-Paya Lebar Quarter retailers), pushcarts, banks, money-changing facilities, top-up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers/ membership/ insurances/ travellers’ cheques/ lottery tickets, payment of bills at any Paya Lebar Quarter retailers, and purchase of Lendlease Gift Vouchers and SISTIC tickets from the Concierge Desk are strictly EXCLUDED. For instalment payments, deposits, and trade- in products, only net amount paid on the same day of redemption is valid. For transactions made via contactless payment e.g Apple Pay, FavePay, GrabPay etc that are without Credit Card Charge Slip, Citi Credit Cardmembers will be required to present Citibank SG app reflecting spending amount for verification prior redemption.
- d) To receive the additional S\$10 Lendlease voucher, the eligible Citi Credit Cardmember must present up to three (3) same-day Paya Lebar Quarter receipts, credit card charge slips and corresponding Citibank Credit Card at PLQ Mall L4 Concierge only (last redemption at 9.30pm).
- e) Redemption must be made on the same day as purchase and is limited to one (1) redemption per Citi Credit Cardmember per day.
- f) The additional S\$10 Lendlease E-Voucher is limited to the first 1,600 Citi Credit Cardmembers only. Redemption is on a first-come, first-served basis and while stocks last.
- g) Lendlease voucher(s) issued to qualifying Lendlease Plus Members will be in the form of Lendlease E-Voucher(s) and physical Lendlease voucher(s) to qualifying non-Lendlease Plus Members.
- h) Vouchers issued cannot be exchanged for other denominations, cash and other gift prizes/ vouchers.
- i) Terms and Conditions stated on Lendlease vouchers apply.
- j) Citi Credit Cardmembers may contact Paya Lebar Quarter at 6955 8800 in the event of any disputes regarding the Promotion.

- k) Citibank and Paya Lebar Quarter's decision on all matters relating to the Promotion will be determined at its reasonable discretion and is final and binding on all participants.
- l) Citibank shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties and Citibank shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the products and/or services provided by third parties. All disputes about quality or performance of the products and/or services shall be resolved directly with the third party.
- m) Paya Lebar Quarter shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services purchased by the Citi Credit Cardmember from third parties with the vouchers ("Redeemed Products") and Paya Lebar Quarter shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the Redeemed Products. All disputes about quality or performance of the Redeemed Products shall be resolved directly with the third party.
- n) Citibank and Paya Lebar Quarter reserve the right, at their reasonable discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time.
- o) "Citibank" refers to Citibank Singapore Limited and "Paya Lebar Quarter" refers to Milano Central Pte. Ltd.
- p) All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- q) All redemptions are further subject to the General Terms and Conditions as set out below.

4) Festive Draw Surprise *LENDLEASE PLUS MEMBERS EXCLUSIVE*

11 November 2022 – 25 December 2022 (both dates inclusive)

- a) Lendlease Plus Members with every S\$50 nett spend in a single receipt at Paya Lebar Quarter are eligible to participate in the lucky draw.
- b) With every S\$50 nett spend in a single receipt at Paya Lebar Quarter, members will be entitled to:

Membership Tier	Lucky draw chance(s) awarded
Basic	One (1) chance
Premium	Two (2) chances

- c) Total number of lucky draw chances will be accumulated from nett spend across all participating malls within the promotion period.
- d) Limited to 24 lucky draw winners at Paya Lebar Quarter throughout the promotion period. Each winner is only allowed one (1) winning prize of 1,000,000 Plus\$ (worth S\$500) regardless of the number of chances awarded across all Lendlease malls.
- e) Lendlease Plus Members can enter the lucky draw via the Lendlease Plus mobile app. Lucky draw chances will automatically be credited when qualifying receipts are approved.
- f) Staff of Lendlease Retail, its tenants and their immediate families are strictly prohibited from participating in the lucky draw.
- g) Final tabulation of the lucky draw chances will be carried out on 10 January 2023 and winners will be announced on 17 January 2023 via lendleaseplus.com.
- h) Prize will be awarded to the winner's account in-app wallet by 20 January 2023 and is non-transferrable.
- i) The Management reserves its rights to award any, or all, of the prizes to substitute winners of the lucky draw if the chosen winner(s) has been verified to have committed intentional fraud that may lead to

further investigation, suspension and termination of the membership. The Management's decision is final and shall not be obliged to entertain any appeal or request for reconsideration.

- j) Prize accorded is not exchangeable for cash, credit or otherwise. Request for extension of validity of prize will not be entertained.
- k) All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- l) All redemptions are further subject to the General Terms and Conditions as set out below.

5) Lendlease Plus Christmas Sign-Up Bonus

11 November 2022 – 31 December 2022 (both dates inclusive)

- a) New Lendlease Plus Members sign-ups via the mobile app or lendleaseplus.com with promo code 'LLPXMAS22' shall be awarded with bonus 24,000 Plus\$.
- b) Promo code is limited to first 10,000 new and eligible sign-ups.
- c) Bonus 24,000 Plus\$ will be awarded into members' accounts instantly upon successful membership registration.
- d) All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- e) All redemptions are further subject to the General Terms and Conditions as set out below.

Lendlease Plus 2022 Birthday Promotion

11 – 30 November 2022

Terms & Conditions: All redemptions are while stocks last and available on a first-come-first-served basis. Qualifying Spend refers to the nett final payment amount of purchase after all discounts, points redemption and retailer vouchers/gift cards redemption have been applied. Validity for deals are as per Terms and Conditions stated for each respective deal. Not valid for bill payments, voucher/online purchases, SISTIC transactions, money changer transactions, membership card/cash card/stored value card top ups and purchases made at atrium fairs/pop-up stores.

All information stated in this Promotion is correct as at the time of print and is subject to change without prior notice. By participating in any of the promotions, you agree to be bound by all terms and conditions of the Lendlease Plus Programme. In the event of dispute, Management's decision shall be final, and no correspondence will be entertained. Management reserves the right to amend or change these terms & conditions at any time without prior notice.

We are 4! From now till 30 Nov, spend a min of \$150 in a single receipt and receive 10,000 Plus\$ (worth \$5 Lendlease E-Voucher) on us for your eligible receipt submitted.

11 – 30 November 2022

- a. This Promotion is valid from 11 – 30 November 2022 or when the 2,000 redemptions are fully redeemed, whichever comes first.
- b.
- c. A one-time 10,000 Plus\$ shall only be awarded to Lendlease Plus members for the first eligible receipt with a minimum of \$150 qualifying spend submitted during the Promotion Period
- d. Limited to 1 redemption per member during the Promotion Period.
- e. Limited to the first 2,000 redemptions during the Promotion Period.

- f. The eligible receipt must meet a minimum qualifying spend of \$150 in a single receipt.
- g. The submission of the receipt can be done via the Lendlease Plus app or at our malls' Concierge Counters within their operating hours.
- h. The Bonus 10,000 Plus\$ will be awarded into Members' accounts upon the successful verification of receipts within the Promotion Period.

From now till 30 November, shoppers who spend a minimum of \$150 in a single receipt and sign up to become a Lendlease Plus Member using promo code "LLP150" will receive 40,000 Plus\$ (worth \$20 Lendlease E-Voucher) from us!

11 – 30 November 2022

- i. This Promotion is valid only on 11 – 30 November 2022 or when the 2,000 promo codes are fully redeemed, whichever comes first.
- j. Limited to 1 redemption per shopper during the Promotion Period
- k. The 40,000 Plus\$ shall only be awarded for the first 2,000 new mobile/web sign ups during the Promotion Period with the promo code "LLP150".
- l. The eligible receipt must meet a minimum qualifying spend of \$150 in a single receipt.
- m. The submission of the receipt can be done via the Lendlease Plus app or at our malls' Concierge Counters within their operating hours.
- n. The Bonus 40,000 Plus\$ will be awarded into Members' accounts upon the successful verification of receipts and successful membership registration within the Promotion Period.

General Terms and Conditions

- i. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at the date of participation to qualify for any promotions or redemption events forming part of the Promotion. Paya Lebar Quarter reserves the right to request for proof of age at any time.
 - ii. For redemptions at the PLQ Mall L4 Concierge Desk (last redemption at 9.30pm), original same-day receipts must be presented to qualify. Back-dated receipt(s) are not permitted for redemptions.
 - iii. Only original receipts are accepted. Credit/debit card slips & NETS transaction slips are not acceptable, unless presented together with corresponding original receipts).
 - iv. Nett spend refers to the final payment amount of purchase after all discounts, points redemption and retailer vouchers/gift cards redemption.
 - v. Members may only earn Lendlease Plus\$ on purchases above the minimum spend of S\$10 in a single receipt (Plus\$ are awarded based on the nett purchase value after deduction of discounts at all participating retailers), made by the Member at designated stores within the Malls (a "Qualifying Purchase"). For purchases of goods and services made by instalments or any form of Buy Now Pay Later plans, Members may only earn Lendlease Plus\$ (or redeem any Rewards) based on the nett amount actually paid on the same day as reflected in the relevant receipt. Any purchases or transactions made at non-designated stores will be considered "Disqualified Transactions" and no Lendlease Plus\$ will be awarded for such transactions.
 - vi. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.
 - vii. For instalment payments, deposits and trade-in products, only nett amount paid on the same day of redemption is valid.
 - viii. Payment made by rebates from credit cards and other card rebates and/or discounts are not accepted for redemption.
 - ix. In meeting the minimum spend requirement, persons are NOT allowed to use prepaid cards, as a form of top-up. Transactions made at pushcarts, event fairs (by non-PLQ retailers), money-changing facilities, top-up card machines or transactions in connection to the car park, purchases of cash cards/ gift vouchers/ gift cards/ memberships/ insurances/ travellers' cheques/ lottery tickets, payment of bills at any PLQ outlet, and purchase of Lendlease Gift Vouchers and tickets from the Concierge Desk are strictly EXCLUDED.
 - x. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd ("The Management") reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.
 - xi. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
- i. Personal information you provide in registering to participate in the Promotions, or otherwise deal with Paya Lebar Quarter or The Management, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from Paya Lebar Quarter (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.

- xii. The Management's decision on all matters relating to the Promotion is final, conclusive and binding on all persons. No correspondence will be entertained.
- xiii. Paya Lebar Quarter and The Management make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xiv. The Management and its authorized agencies shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold The Management harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
- xv. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- xvi. In the event of any inconsistency between these Terms and Conditions with any other form of publicity collaterals relating to the Promotion, these Terms and Conditions shall prevail.
- xvii. In the event of dispute, Management's decision shall be final and no correspondence will be entertained.
- xviii. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- xix. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.