

Light Up with Prosperity at Lendlease Malls (2 January – 5 February 2023)

Terms and Conditions

1) Rewards in Abundance – Basic Tier

2 January 2023 – 5 February 2023 (both dates inclusive)

- a) Shoppers are eligible to redeem one (1) exclusive set of red packets (8 pcs) with a minimum nett spend of S\$88 in two (2) same-day combined receipts at Paya Lebar Quarter.
- b) Redemption is limited to a maximum of two (2) sets per shopper per day, regardless of total amount spent.
- c) Limited to first 9,000 redemptions throughout the promotion period, on a first-come first-served basis or while stocks last.
- d) Redemption must be made on the same day of purchase at the PLQ Mall L4 Concierge from 10am till 9.30pm daily.
- e) Redemption of Basic Tier red packets is mutually exclusive from Premium Tier red packets.
- f) All redemptions are further subject to the General Terms and Conditions as set out below.

2) Rewards in Abundance – Premium Tier

2 January 2023 – 5 February 2023 (both dates inclusive)

- a) Non-members are eligible to redeem one (1) premium box of red packets (12 pcs) and one (1) \$10 Lendlease voucher with a minimum nett spend of S\$208 in three (3) same-day combined receipts at Paya Lebar Quarter.
- b) Redemption of Premium Tier red packets is limited to one (1) redemption per shopper per day, regardless of total amount spent.
- c) Premium Tier red packets are limited to first 1,100 redemptions on a first-come-first-served basis or while stocks last.
- d) \$10 Lendlease voucher is limited to first 5,000 redemptions and 1 redemption per shopper per day on a first-come-first-served basis or while stocks last.
- e) Redemption of Premium Tier red packets is mutually exclusive from Basic Tier red packets.
- f) \$10 Lendlease voucher shall be issued in the form of one (1) piece of \$10 Lendlease E-Voucher to qualifying Lendlease Plus Members or one (1) piece of physical Lendlease voucher to qualifying non-members.
- g) Conversion of redeemed Lendlease E-Vouchers to physical Lendlease vouchers are strictly not allowed.
- h) Vouchers issued cannot be exchanged for other denominations, cash and other gift prizes/ vouchers.
- i) Redemption of Premium Tier red packets and physical Lendlease vouchers must be made on the same day of purchase at PLQ Mall L4 Concierge Desk only from 10am to 9.30pm daily.

- j) In the event that all red packets are fully redeemed, qualifying members and non-members will only receive \$10 Lendlease vouchers in the form of Lendlease E-Vouchers and physical vouchers respectively.
- k) Lendlease Plus Members can clock their spends by uploading receipts via the Lendlease Plus mobile app. E-Voucher(s) will be credited to their in-app wallet upon approval of qualifying receipt(s) within two (2) working days.
- l) Shoppers can clock their spends by submitting same-day receipts at PLQ Mall L4 Concierge from 10am to 9.30pm daily.
- m) There is strictly no voiding of receipt(s) uploaded via Lendlease Plus mobile app for re-submission at PLQ Mall L4 Concierge.
- n) All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- o) All redemptions are further subject to the General Terms and Conditions as set out below.

3) Citi Credit Cardmembers Exclusive

2 January 2023 – 5 February 2023 (both dates inclusive)

- a) Citi Credit Cardmembers who charge a minimum nett spend of S\$208 (“Qualifying Spend”) at Paya Lebar Quarter, from 2 January – 5 February 2023, are eligible to redeem one (1) additional S\$10 Lendlease voucher.
- b) Nett spend refers to the final payment amount of purchase after all discounts, points redemption, Lendlease vouchers and retailer vouchers / gift cards redemption.
- c) \$10 Lendlease voucher shall be issued in the form of one (1) piece of \$10 Lendlease E-Voucher to qualifying Lendlease Plus Members or one (1) piece of physical Lendlease voucher to qualifying non-members.
- d) The Qualifying Spend is based on up to three (3) combined same-day receipts. In meeting the Qualifying Spend, Citi Credit Cardmembers are NOT allowed to use prepaid cards, as a form of top-up. Transactions made at event fairs (by non-Paya Lebar Quarter retailers), pushcarts, banks, money-changing facilities, top-up card machines or transactions in connection to the car park, purchase of cash cards/ gift vouchers/ membership/ insurances/ travellers’ cheques/ lottery tickets, payment of bills at any Paya Lebar Quarter retailers, and purchase of Lendlease Gift Vouchers and SISTIC tickets from the Concierge Desk are strictly EXCLUDED. For instalment payments, deposits, and trade-in products, only net amount paid on the same day of redemption is valid. For transactions made via contactless payment e.g Apple Pay, FavePay, GrabPay etc that are without Credit Card Charge Slip, Citi Credit Cardmembers will be required to present Citibank SG app reflecting spending amount for verification prior redemption.
- e) To receive the additional S\$10 Lendlease voucher, the eligible Citi Credit Cardmember must present up to three (3) same-day Paya Lebar Quarter receipts, credit card charge slips and corresponding Citibank Credit Card at PLQ Mall L4 Concierge only (last redemption at 9.30pm).
- f) Redemption must be made on the same day as purchase and is limited to one (1) redemption per Citi Credit Cardmember per day.
- g) The additional S\$10 Lendlease voucher is limited to the first 500 redemptions for Citi Credit Cardmembers only. Redemption is on a first-come, first-served basis and while stocks last.
- h) Vouchers issued cannot be exchanged for other denominations, cash and other gift prizes/ vouchers.
- i) Terms and Conditions stated on Lendlease vouchers apply.

- j) Citi Credit Cardmembers may contact Paya Lebar Quarter at 6955 8800 in the event of any disputes regarding the Promotion.
- k) Citibank and Paya Lebar Quarter's decision on all matters relating to the Promotion will be determined at its reasonable discretion and is final and binding on all participants.
- l) Citibank shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third parties and Citibank shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the products and/or services provided by third parties. All disputes about quality or performance of the products and/or services shall be resolved directly with the third party.
- m) Paya Lebar Quarter shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services purchased by the Citi Credit Cardmember from third parties with the vouchers ("Redeemed Products") and Paya Lebar Quarter shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the Redeemed Products. All disputes about quality or performance of the Redeemed Products shall be resolved directly with the third party.
- n) Citibank and Paya Lebar Quarter reserve the right, at their reasonable discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time.
- o) "Citibank" refers to Citibank Singapore Limited and "Paya Lebar Quarter" refers to Milano Central Pte. Ltd.
- p) All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- q) All redemptions are further subject to the General Terms and Conditions as set out below.

4) Park, Spend, Redeem! *LENdlease PLUS MEMBERS EXCLUSIVE*

2 January – 5 February 2023 (both dates inclusive)

- a) Spend \$30 in a single same-day receipt and receive \$3 Park Plus\$.
- b) Limited to a maximum of one (1) redemption per member per day regardless of total amount spent.
- c) Limited to the first 50 redemptions per day on a first-come first-served basis or while stocks last.
- d) Redemption must be made on the same day of purchase at PLQ Mall L4 Concierge Desk only (last redemption at 9.30pm).
- d) Redemption of Park Plus\$ is only for Lendlease Plus members who have their corresponding vehicle number and IU number registered in the system.
- e) Park Plus\$ are strictly non-refundable, non-exchangeable & non-transferable once redeemed.
- f) Park Plus\$ are valid for 6 months from the date of redemption and validity period cannot be extended.
- g) Upon exiting, Park Plus\$ will be automatically deducted first. Prevailing parking charges may apply after deduction of Park Plus\$.
- h) It may take up to 15 minutes for your Park Plus\$ to be credited. Please check that the Park Plus\$ are reflected on the Park Plus\$ page on your Lendlease Plus mobile app before driving out.
- i) By participating in this promotion, you agree to be bound by all Terms and Conditions of the Lendlease Plus Programme. Refer to full terms: <https://www.lendleaseplus.com/terms-of-use>.

5) Lendlease Plus Chinese New Year Sign-Up Bonus

2 January 2023 – 5 February 2023 (both dates inclusive)

- a) New member sign-ups via the Lendlease Plus mobile app or lendleaseplus.com with promo code 'CNY23LLP' shall be awarded with bonus 20,000 Plus\$.
- b) Promo code is limited to the first 2,000 new and eligible sign-ups.
- c) Bonus 20,000 Plus\$ will be awarded into members' accounts instantly upon successful membership registration.
- d) Additional 16,000 Plus\$ will be awarded to new Lendlease Plus members who successfully submit their first single receipt with a minimum nett spend of \$88.
- e) Additional 16,000 Plus\$ will be awarded into members' accounts instantly upon successful receipt submission via Lendlease Plus mobile app and receipt approval within the promotion period.
- f) Limited to 1 redemption per new member during the Promotion Period.
- g) All other standard Terms and Conditions of the Lendlease Plus Rewards Programme apply.
- h) All redemptions are further subject to the General Terms and Conditions as set out below.

General Terms and Conditions

- i. Subject to the criteria set out herein, shoppers must be at least sixteen (16) years of age as at the date of participation to qualify for any promotions or redemption events forming part of the Promotion. Paya Lebar Quarter reserves the right to request for proof of age at any time.
- ii. For redemptions at the PLQ Mall L4 Concierge Desk (last redemption at 9.30pm), original same-day receipts must be presented to qualify. Back-dated receipt(s) are not permitted for redemptions.
- iii. Only original receipts are accepted. Credit/debit card slips & NETS transaction slips are not acceptable, unless presented together with corresponding original receipts).
- iv. Nett spend refers to the final payment amount of purchase after all discounts, points redemption and retailer vouchers/gift cards redemption.
- v. Lendlease Plus Members may only earn Lendlease Plus\$ on purchases above the min. spend of S\$10 in a single receipt (Plus\$ are awarded based on the nett purchase value after deduction of discounts at all participating retailers), made by the Member at designated stores within the Malls (a "Qualifying Purchase"). For purchases of goods and services made by instalments or any form of Buy Now Pay Later plans, Members may only earn Lendlease Plus\$ (or redeem any Rewards) based on the nett amount actually paid on the same day as reflected in the relevant receipt. Any purchases or transactions made at non-designated stores will be considered "Disqualified Transactions" and no Lendlease Plus\$ will be awarded for such transactions.
- vi. There will strictly be no conversion of redeemed E-Voucher to physical Voucher.
- vii. For instalment payments, deposits and trade-in products, only nett amount paid on the same day of redemption is valid.
- viii. Payment made by rebates from credit cards and other card rebates and/or discounts are not accepted for redemption.

- ix. In meeting the minimum spend requirement, persons are NOT allowed to use prepaid cards, as a form of top-up. Transactions made at pushcarts, event fairs (by non-PLQ retailers), money-changing facilities, top-up card machines or transactions in connection to the car park, purchases of cash cards/ gift vouchers/ gift cards/ memberships/ insurances/ travellers' cheques/ lottery tickets, payment of bills at any PLQ outlet, and purchase of Lendlease Gift Vouchers and tickets from the Concierge Desk are strictly EXCLUDED.
- x. Notwithstanding the provisions herein, Lendlease Retail Pte. Ltd ("The Management") reserves the absolute discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such determination is final and conclusive, and The Management is not obliged to give any reason for disqualifying any person from participating in the Promotion.
- xi. By participating in the Promotion, persons will be deemed to have read, understood and agreed to be bound by these rules and any other requirements set out in any related promotional material and all amendments, additions, replacements, modifications as may be made from time to time.
 - i. Personal information you provide in registering to participate in the Promotions, or otherwise deal with Paya Lebar Quarter or The Management, may be collected and used for several purposes including, but not limited to, analytical purposes, sending you occasional updates for special promotions, announcements & important updates from Paya Lebar Quarter (through any mode from time to time, which shall include without limitation mailers, emails and SMSes), to the extent permitted or required by law or regulation. We will not disclose your personal information to third parties except to affiliated companies and our service providers for related purposes, or as required by law.
- xii. The Management's decision on all matters relating to the Promotion is final, conclusive and binding on all persons. No correspondence will be entertained.
- xiii. Paya Lebar Quarter and The Management make no representation as to the merchantability or quality of the products and services of its tenants. Upon redemption, customers enter a contract with the tenants and disputes shall be resolved directly with them.
- xiv. The Management and its authorized agencies shall not be liable for any injury, damage or loss arising out of or in connection with the Promotion, and each participant agrees to indemnify and hold The Management harmless from and against any and all claim, loss or damage incurred by the participant or by any other party in relation to the Promotion.
- xv. The Management reserves the right to vary these Terms and Conditions herein at any time at its absolute discretion without prior notice.
- xvi. In the event of any inconsistency between these Terms and Conditions with any other form of publicity collaterals relating to the Promotion, these Terms and Conditions shall prevail.
- xvii. In the event of dispute, Management's decision shall be final and no correspondence will be entertained.
- xviii. This Promotion, and these Terms and Conditions are governed by the law of the Republic of Singapore and all participants are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
- xix. These Terms and Conditions listed are not intended to confer rights by a third party under the Contracts (Rights of Third Parties) Act (Cap.53B) to enforce any provision of these Terms and Conditions.